### information sharing and consent to services

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#### your information

People working with you such as teachers, nurses, doctors, social workers keep information about you securely on a computer or a paper file.

To help you receive the best service to support you it is important that those working with you have the right information.

# who will see your information?

Only those who work with you will be able to see your information. By sharing this information we can ensure you get the service you require.

# keeping your personal information safe

All your information will be kept safe. Everyone involved in your care will be following a code of conduct which ensures we all follow rules to keep your information safe, these include the Data Protection Act 1998.

### will my parents be told?

We prefer to work with you and your parents. If you do not wish us to share any information or particular details, then we will respect your wishes. Sometimes however, information will need to be shared with your parents and you should be told when this happens.

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#### your agreement to share information consent to services

The people working with you will ask for your agreement to share information about you to plan and deliver your care and support. Your worker will talk this through with you and ask you to sign a form. If you do not understand why we need to share information about you, seek your consent to deliver a service and are unable to sign the form, then we will ask your parent or carer.

# if you do not agree to share information

If you do not agree to your information being shared then we will only do so if there is a risk of harm to you or to others.

#### can i see information you have about me?

Yes, you can see the information that we have about you. If you want to do so, talk to one of the people that are working with you.

### working with professionals

Agreeing to work with the people who want to help you is important, that is why we ask for your consent.

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#### for more information contact

#### **First Point**

South Gloucestershire Council Children, Adults and Health PO BOX 2083 The Council Offices Castle Street Thornbury South Gloucestershire BS35 9BR

Tel: 01454 866000 Email: FirstPoint@southglos.gov.uk

To speak to someone privately contact childline who offer independent help and advice to young people on **0800 1111** you can also chat to them online **www.childline.org.uk** 

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