

South Gloucestershire Safeguarding Adults Board

'Mr D'

The review was led by an independent facilitator - Barrie Crook

Recommendations

- Swindon Borough Council Housing and AWP clarify the role of the Social Care and Housing panel and the circumstances in which referrals can be made to support patients with housing/accommodation need.
- AWP staff document clearly the risk factors and relapse indicators taken into consideration in risk assessments and ensure that they are also referenced in Care Programme Approach reviews.
- AWP ensure that, before withdrawing from a case, an up-to-date risk assessment is undertaken, staff consult with other partners involved and fully evaluate the impact of closure upon the individual.
- Bromford Housing establish information sharing agreements with mental health services so that they can be made aware of tenants' previous criminal and mental health history where appropriate.
- All agencies familiarise staff with the self-neglect guidance and provide more detailed training to relevant practitioners so that, when self-neglect indicators are identified, they are fully aware of the importance of coordinating and involving partners in multi-agency meetings.
- South Gloucestershire SAB and Swindon Safeguarding Partnership review and promote their guidance concerning self-neglect in the light of the findings of this SAR



Professionals from All the key agencies who worked with Mr D took part

What Happened?

The Safeguarding Adults Review (SAR) Sub group received a referral for Mr D* a man in his late 50s who died by suicide in 2021. It was agreed that the learning about Mr D met the criteria for a SAR to take place.

Mr D had a diagnosis of Paranoid Schizophrenia and Depression. He also struggled with back pain, although he lived in South Gloucestershire he was keen to return to Swindon where his family live.

There was evidence of self-neglect but these factors were not recognised by those working with him at the time.

Key Learning Point

It should be an expected practice within all agencies to acknowledge receipt when a referral is made by a partner organisation. If no acknowledgement is received, this should always be followed up by the referrer.

Be careful not to consider new information in isolation, add this to what is already known

The South Gloucestershire Safeguarding Adults Board is providing Bitesize Self Neglect sessions to promote the guidance

Any professional can call a multi-agency meeting. Always consider this when working with self neglect

*Mr D is a pseudonym chosen to protect anonymity

Click here to read the full report about Mr D

The Self Neglect Guidance contains a Risk Assessment Tool. You can find it by clicking this circle

Theme for Learning – Self neglect

- Be aware of the indicators of self neglect
- Mr D was living in spartan conditions, not attending to personal hygiene, not changing his clothes regularly and losing weight
- Although covid impacted on professionals entering the property, Mr. D's family did report worries
- Consider the impact of isolation and low social contact with others
- Using a multi agency meeting can lead to a more coordinated approach

Book on a Bitesize Self Neglect Session here

Referral Form is here

Good Practice Identified

- The Housing Coach was persistent in trying to build a relationship with Mr D and in trying to liaise with other agencies to help resolve some of Mr. D's issues.
- The GP saw Mr D regularly and offered a second opinion when 'stuck'
- The Self Neglect Guidance for both Swindon and South Gloucestershire have an informative self neglect guidance tool for professionals

If you are worried about decisions that have been made please escalate using the Resolution of Professional Differences Policy – this route is welcomed – click the box to see the policy

Think about referring to the Creative Solutions Board when a situation feels 'stuck' or difficult – find out more by clicking this box

