

Who we are:

We are a team of 8 full time equivalent Partnership workers with 1 Team Manager.

We are part of **preventative services**.

Each setting/school has a **named Compass Partnership Worker** who can offer, support, advice and guidance around all aspects of Early Help.

Where to find local support services:

If you're supporting a family and would like to know what support is on offer within South Glos, please use the **South Glos Directory!** Or you can scan the QR code with your phone camera!



find-information-for-adults-children-families.southglos.gov.uk

How we work through Early Help level referrals:

1. **We process referrals** that are completed by families and professionals through the request for help form where the threshold for social care has not been met but the family require early help support and advice.
2. **We contact families directly** where appropriate to discuss what's working well, what they are worried about and what they would like to change.
3. **We speak with families about relevant support services** within South Gloucestershire and signpost where appropriate.
4. **We speak with referrers** and give them support and advice **about relevant services** for the referral they have completed.
5. We speak with referrers about starting **Early Help Assessment and Plans** where appropriate.

The Compass Team



South Gloucestershire
— Council —

How to contact us:

Parents/ Carers will need to ring
Access on 01454 866000

Professionals can contact Compass by emailing Compass@southglos.gov.uk
(for professional use only)

How we support schools/setting and partner agencies:

1. **Support for professionals** supporting families at an Early Help Level.
2. **Informal case discussions** – Schools can book a time in with their named Compass Partnership Worker to talk about families where you need some advice on their next steps.
3. **Early Help Assessment and Plan** – We can offer support and advice around the EHAP process and give specific advice about families who have an open EHAP.
4. **Support with EHAP meetings** – Occasionally, we may be able to attend EHAP meetings, but our capacity is limited so this will be decided on a case-by-case basis.
5. **Give information, support and advice** – We can signpost to community support and resources, which you can share with the families that schools/settings are working with.
6. **Multi-Agency Cluster meetings** – We organise meetings three times per year to share information about new services and resources within South Glos.