

2019-2020



South Gloucestershire Safeguarding Adults Board

Annual Report



2019-2020

Introduction

The South Gloucestershire Safeguarding Adults Board's (SGSAB) Annual Report is designed to give an overview of the multi-agency work across South Gloucestershire in pursuit of the Government's aims to:

- Stop abuse or neglect wherever possible
- Prevent harm and reduce the risk of abuse or neglect to adults with care and support needs
- Safeguarding adults in a way that supports them in making choices and having control about how they want to live
- Promote an approach that concentrates on improving life for the adults concerned
- Raise public awareness so that communities as a whole, alongside professionals, play their part in preventing, identifying and responding to abuse and neglect
- Provide information and support in accessible ways to help people understand the different types of abuse, how to stay safe and what to do to raise a concern about the safety or well-being of an adult
- Address what has caused the abuse or neglect

In line with statutory requirements and best practice this annual report and will be shared with:

- The Director of Children, Adults and Health
- The Director of Adult Social Services
- The Chief Executive
- The Police and Crime Commissioner
- The Children, Adults and Health Cabinet
- The Health and Wellbeing Board
- The Safer and Stronger Communities Strategic Partnership
- The South Gloucestershire Children's Partnership

This report has been authored by Sarah Taylor, Safeguarding Boards Business Manager.

The report was approved by the Safeguarding Adults Board on 3rd September 2020 and published on the SGSAB website on 3rd September 2020

Should you require the report in any other format to support accessibility please contact [Sarah Taylor](#)

Message from the Independent Chair

It is my pleasure, once again, to welcome you to the annual report of the South Gloucestershire Safeguarding Adults Board [SGSAB]. This report covers the period between April 2019 and March 2020.

Whilst Covid-19 only affected us towards the end of the reporting period, the impact the virus had and continues to have on all Board partners at the time of writing, must be acknowledged. With that in mind, this year's report is shorter and steers the reader to specific topics by way of web links.

Despite being a shorter report, it still reflects the safeguarding commitments of all Board partners as we work to achieve our priorities.

Within the body of the report, the tremendous amount of work completed by the Boards subgroups is acknowledged. I would like to thank all subgroup members for their commitment which, without exception, is provided in addition to their individual roles within their own organisation.

Each of our subgroups had a busy and productive year enabling the Board to continue to review and assist to develop the performance of all partners.

Attendance at Board meetings has consistently been particularly good - but it is not the attendance which is critical, it is the participation, which, I am delighted to say, continues to be excellent. Probing questions concerning partners performance and data, appropriate professional challenge and examples of best practice are frequent at our meetings.

During the reporting period, I had the opportunity to attend a Care providers Forum where I was able to describe the makeup and statutory responsibilities of the Board. This resulted in the recruitment of new Board members who represent the voluntary and charitable sectors – two voices previously unheard on our Board. I look forward to their input and guidance based on their professional experiences.

We continue to work closely with the Children's partnership following the restructuring of the Safeguarding Children Board with a particular focus on "Transitions" - the move from being a child in need to being a vulnerable adult with care and support needs.

Finally, I am confident that the Board is functioning well – but there is always more to do in our endeavours to improve Safeguarding across South Gloucestershire.

A handwritten signature in black ink, appearing to read 'Tony Oliver', is written over a horizontal line.

Tony Oliver

About the Board

Safeguarding Adults Board have three main duties

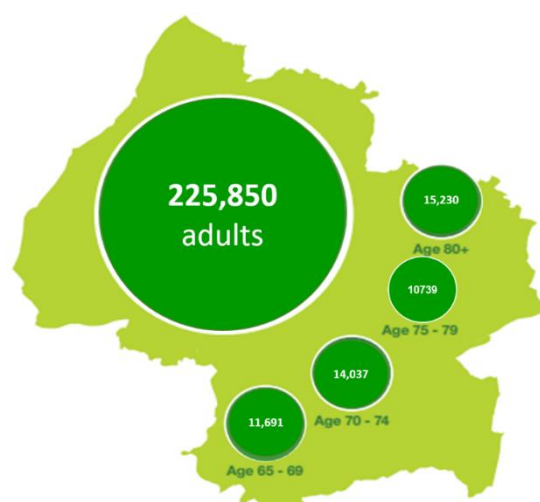
- Develop and publish a strategic plan setting out how they will meet their objectives and how their member and partner agencies will contribute
- Publish an annual report detailing how effective their work has been
- Commission safeguarding adults reviews (SARs) for any cases which meet the criteria for these.

The board has an independent chair, Tony Oliver. The board structure consists of quarterly full board meetings, quarterly meeting of a performance monitoring and sub group chairs group and five permanent sub groups:

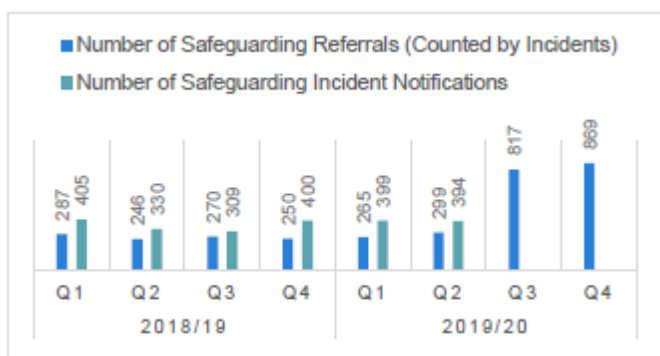
- Learning and Development
- Safeguarding Adults Review
- Quality Assurance
- Policy and Procedure
- Communication & Engagement

South Gloucestershire has an aging population. 24% of the adult population are over 65. Year on year this percentage has been increasing, and is higher than the national average.

The Safeguarding Adults Board oversees analysed performance data for safeguarding in South Gloucestershire via a newly formed Performance meeting every quarter, and at the full Board.



Safeguarding Activity in South Gloucestershire



Half way through the year there was a change in the way referrals are counted. Until the end of quarter 2 there was separate data for safeguarding referrals and incident notifications. For quarter 3 onwards these

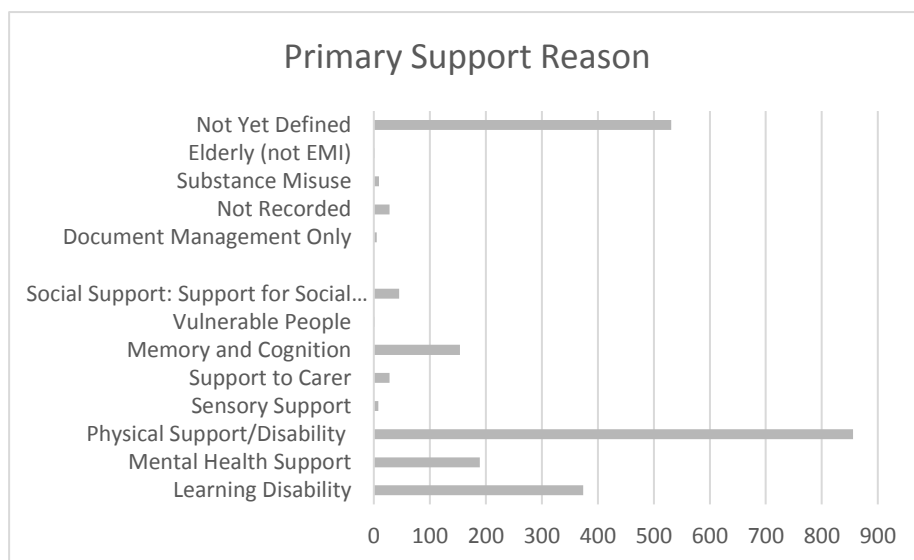


were combined into one single data collection. Even taking this change into account there has still been a steady rise of safeguarding referrals when compared with last year.

Categories of Abuse: Combining the referral and incident notifications has led to a sharp rise in the category of Neglect and Acts of Omission. Many of the notifications relate to medication errors. The board included this element as part of the risk register for the year when pharmacies changed their use of dosset boxes.

In the table below the primary reason for support is shown. The majority of people are supported because of their physical support needs.

	2019/20			
	Q1	Q2	Q3	Q4
Physical Abuse	40	40	137	106
Sexual Abuse	14	12	22	15
Psychological Abuse	48	61	62	58
Financial/Material Abuse	47	48	77	74
Discriminatory Abuse	0	0	1	0
Neglects & Acts of Omission	80	105	424	459
Domestic Abuse	18	23	32	42
Sexual Exploitation	0	0	4	2
Modern Slavery	1	2	1	0
Self-Neglect	16	6	49	104
Organisational Abuse	1	2	8	9



Organisational Safeguarding

In 2019-20 seven enquiries were carried out during the year. These were all occasions where situations progressed beyond the initial screening and went to a full review with other services within the multi-agency forum.

CQC care providers ratings in South Gloucestershire are as follows:

Outstanding 16%

Good 77%

Requires Improvement 7%

Inadequate 0%

The Work of the Board



Sub
Groups

Much of the work of the board takes place in the sub groups which are well represented by multi-agency partners. The chairs of the groups meet together quarterly and all of them provide reports to the full board meetings each quarter.

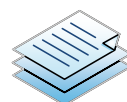
Policy and Procedure Sub Group - This sub group focusses on the revision and creation of policy, procedure and practice guidance to support professionals from all organisations working with adults in South Gloucestershire. This year the following have been published/updated. Click to access the full document.



[Working
with Risk](#)



[Self-
Neglect](#)



[Safer
Recruitment](#)

Communication and Engagement Sub Group

This sub group is a joint group with the Children's Partnership. Key work covered in the period for this report were:



footprint.

Stop Adult Abuse Week concentrated on Mental Capacity. Organisations were provided with a resource pack to use and social media options to share during the week. Each day took a slightly different theme. The week is a collaboration for the five regions of the Avon & Somerset police

Hearing the voice of Adults – the Safeguarding Board, with its strategic focus can sometimes feel a long way away from adults in South Gloucestershire and their day to day lived experience. This year the board began all meetings with a short real-life story, shared by one of the board members to focus the board on the reason we meet.

Two of our safeguarding leaflets designed in the previous year were produced in an easy read format this year. Click the booklets to read them.



Learning and Development Sub Group



649
Trained

The board continues to provide a core safeguarding training offer. This year there was an 83% attendance rate across the whole offer.

The train the trainer network established in order that organisations can deliver their own awareness raising sessions increased the numbers of professionals trained by an additional 400.

98% of delegates reported feeling confident in their feedback. There is an excellent post course impact measurement process. This asks delegates to report how their practice has changed as a result of attending a course.



284 attended
Mental Capacity
Training

I am a lot more aware of what to look/listen for

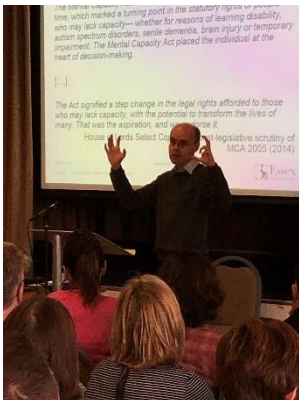
I now use 'at risk' instead of

I applied the knowledge to working with a

My practice has become more person centered

I used the knowledge I have learnt to help me when completing capacity assessments

Getting it Right: Mental Capacity – Joint Boards Conference



Our joint annual conference took place in the middle of Stop Adult Abuse Week and our keynote speaker was Alex Ruck-Keene of Essex Chambers. We also invited Cara Holland, a graphic illustrator to produce a [visual representation](#) of the day.

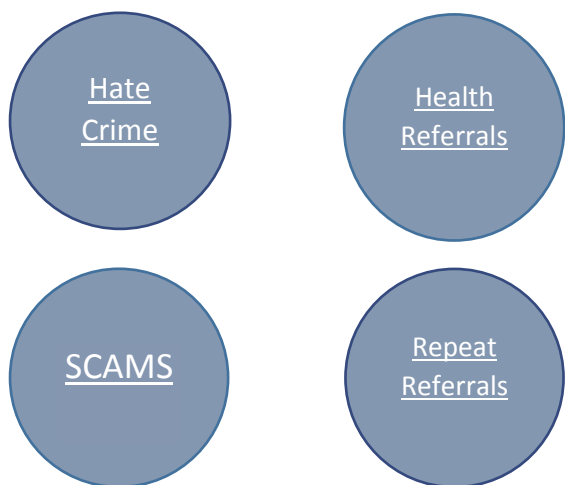
Feedback was very positive about both and also about the range of workshops provided.

The conference is co-hosted by Bristol and South Gloucestershire Boards.


136 delegates



Quality Assurance Sub Group



Four multi-agency audits have taken place in this year by the Quality Assurance sub group.



Click on the circles on the left to read the findings of each audit.

Learning is disseminated to practitioners from a wide variety of organisations every quarter.

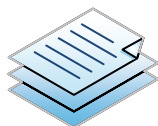
SAR Sub Group

The SAR sub group has had a busy year, with several reviews underway. One Safeguarding Adult Review was completed in the timescale of this report, and although the board made the decision not to publish the full report, a learning brief was created and published to disseminate learning identified.

Family Z

The Z Family is Earnest, Agatha and David Z Earnest and Agatha experienced increasing care and support needs as they grew older. The SAR was commissioned when Earnest Z died in 2017. David looked after Earnest and Agatha in their own home, although his ability to do this well was not assessed and he had his own care and support needs. After Earnest died Agatha's needs were largely unmet and she was neglected and often hungry, cold, frightened and in pain. Many Professionals worked with this family, but their response was not always coordinated, timely or effective.

You can read the learning brief by clicking below.



[SAR Family Z](#)

What to Do if you are Worried about an Adult

If you are worried about an adult
contact our safeguarding team:

**Monday –Friday 9am-5pm 01454
868007**

**Out of hours and at weekends 01454
615165**



If you are deaf or hard of hearing text 'EDT' followed by your name and message to 60066

Visit the Safeguarding Adults Board [Website](#) for more information