



South Gloucestershire Safeguarding Adults Board

Our work to keep people in South Gloucestershire safe

2016 to 2017



What is in this report

	Page
About us	3
Some facts about our work from 2016 to 2017	5
Some work we did in 2016 and 2017	7
Some work we will do from 2017 to 2018	11
What to do if someone may be in danger	14
How to find out more	14

About us



We are called **South Gloucestershire Safeguarding Adults Board**.



We are a group of organisations that work together.



We work to keep adults safe from harm. Adults are people over 18 years old.



Harm can be lots of things like:

- hurting someone or being violent to them
- not caring for someone and leaving them in danger
- stealing someone's money

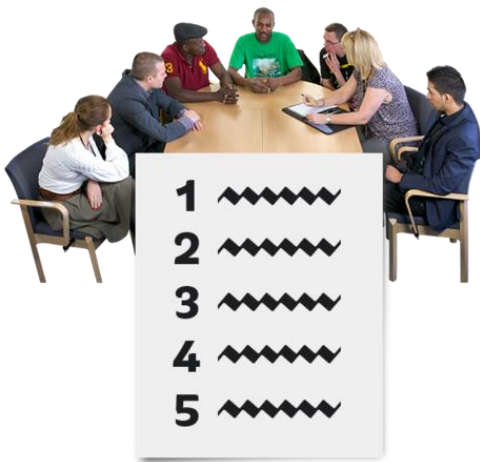




Some people can be in more danger than others.

For example:

- some older people
- some people with a disability
- some people who need more support



We work to make sure that people and organisations know:

- how to keep adults like this safe and stop problems happening
- what to do if someone may be unsafe
- how to do things better in the future if something bad happens



We want everyone to speak up if they are worried about someone.



This report tells you about:

- some work we did from 2016 to 2017
- some work we will do in the next year

Some facts about our work from 2016 to 2017



People can phone
South Gloucestershire Council
if they think someone may be unsafe.



In 2016 to 2017:

- More people than before got in touch because they were worried about someone.



- Most people got in touch about older people.

They are people aged 65 and over.

- More people got in touch about women than men.



- Some people got in touch about people with mental health needs or people with learning difficulties.



In 2016 to 2017:

- Staff who give people support got in touch the most.



- Some people got in touch about a whole place like a care home.

They were worried that people at the place were getting bad care.



There were 9 problems that we had to look into a lot more.

We worked with other organisations to do this.



Sometimes we had to stop people getting support from a place while we checked it was safe.

Some work we did in 2016 and 2017



- We made our website better.



- We helped lots of people in South Gloucestershire know what to do if someone may be unsafe.



- We helped people know about some crimes that can happen and how to stop them.

For example, some people may try to steal other people's money.

They may tell people lies so they can steal their money.

There is a film about this on our website:

<http://sites.southglos.gov.uk/safeguarding/adults/i-am-a-carerrelative/fraud-and-scam-prevention/>



More work we did from 2016 to 2017:



- We asked people what they thought of the support they got to keep safe.

There is a form people can fill in about this.



- We made some new rules and told people about them.

The rules will help people know what to do if someone may be unsafe and what we will do about it.



- We are working with more local organisations.



- We are now working with the people who keep children safe.



More work we did from 2016 to 2017:

- We helped with some work for the whole country about keeping people safe.



- We are helping lots of staff get training about how to keep people safe.

- We have made some new training and new ways for people to get training.



- We had some big events that many people came to.

For example, in October 2016 we had a big event with a group like us in Bristol.

More work we did from 2016 to 2017:



- We looked closely at some support that people got to keep safe.

We checked if organisations gave these people the right support.

We found some things that need to change.

For example, making sure doctors know if someone may be unsafe.

And making sure staff share information in the right way.



Some work we will do from 2017 to 2018



We will work to:

- check our rules to make sure they work well and everyone knows what to do



- find out what more groups of people need from us



- find out what people who get support to keep safe think of the support.

This will help us know what needs to change



- tell more people what we do if someone may be unsafe.

We will make more information for the public about this



We will work to:

- make our newsletter better



- help people know what training they should get



- make our training better.

For example, by giving people different ways to do training.

And making sure our training is right and works well.



- put more information on our website to help people learn

We will work to:

- look into the support that some people get if they may be unsafe.

This is to make sure people are getting the right support

There are 5 main things we want to do in the next year:

1. Make sure we work in the best way.

2. Listen more to people who get support to stay safe.

3. Share information in a better way.

4. Help other people do things in the best way.

5. Learn from people and change things if we need to.



What to do if someone may be in danger



Call South Gloucestershire Council.

Call **01454 868007** from Monday to Friday.

Call **01454 615 165** in the evenings or at weekends.

If the person needs help straight away call **999** and ask for the police.



How to find out more



Email us at:

sgsab@southglos.gov.uk



Or go to our website at:

www.southglos.gov.uk/safeguarding