

Multi Agency Quality Assurance Audit: Strategy Discussion to 1st Core Group



Organisations that audited their involvement with the 10 cases were: Children's Social Care, EDT, Preventative Services, YOS, Education, GP, Police, Sirona and AWP/Camhs Families were also asked for their views. 6 of the cases were reviewed in the meeting

Gail age 13. became the subject of CP plan under the category of physical abuse after physical altercation with a parent and issues around neglect, lack of boundaries, overcrowding at home and Gail engaging in criminal activities.

Grace age 9. Referral following sexual assault on mum while Grace was present. Historic domestic violence. Mum afraid that she or Grace would be hurt. Did not progress to ICPC as Mum and partner separated, new ICPC held when it became known mum was back with her partner



Gareth age 13. Known to social care historically, for emotional harm following domestic abuse & substance misuse. Most recent involvement after a referral from A&E when mother presented with head injury while heavily intoxicated and father accompanied but children left at home.

The audit of 28th February 2019 reviewed the records of ten children who are subject of child protection plan, and covers a specific time frame from the date of the strategy discussion to the first core group meeting.

The aim of the audit was to ascertain whether there were good multi-agency standards for managing cases and whether organisations have implemented a robust and consistent response in line with statutory and good practice guidance, SGSCB policies and procedures



George, age 2 Audited by the review group but not discussed in the QA sub group



Graham age 16 Strategy meeting was held due to concerns of risk of significant harm from drug and alcohol misuse, involvement in criminal activities and CSE. Graham's mother decided to home educate him after a series of exclusions.



Gloria age 4 Audited by the review group but not discussed in the QA sub group



Gary 18 months Audited by the review group but not discussed in the QA sub group



Gina age 3. Concerns since 2011 for family around domestic abuse, historical and current neglect, failure to meet children's needs. Strategy August 2018 for neglect and agreed ICPC.



Georgie, born early in December 2018, unborn for strategy discussion. Next Link already involved prior to pregnancy. Request for help initiated in June 2018, came from IDVA. ICPC November 18

Gavin, age 17 Audited by the review group but not discussed in the QA sub group



What is Working Well:

- YOS offering preventative work
- Evidence of Children's depression and anxiety tool used by CAMHS
- Camhs set goals for treatment with the child
- Evidence of good Multi Agency working across the audits
- Trigger plan included information for whole family rather than single incident
- Positive relationship with preventative service identified by mum
- Police single agency risk assessment
- Voice of child 'what is your life like' led to rich information to lead the assessment, and needs to be ongoing
- Use of SoS tools, DASH, SERAF and neglect toolkit.
- Reports for ICPC shared with parents prior to conference
- Continuity of social worker and good relationship reported by school, good safety work completed by school
- No crimes reported following ICPC plan
- Children's Centre supporting parents to be able to attend ICPC and other meetings
- Benefit of co-location of nursery, infant and junior school aiding positive information sharing

What are we Worried about:

- Records stored on different systems are sometimes a barrier to multi agency working
- School nursing not invited to ICPC
- Father not included in assessment
- Voice of the child missing, with more focus on a sibling
- Auditors identified focus on index child was missing, also reflected by family views
- Vulnerability of EHE children
- Minutes of ICPC are not showing in agency records, unsure if they were received
- Safety planning when relationship ending in Domestic abuse, records not clear
- Report for conference was submitted on time, but not made available for the conference
- Case closed when situation has remained unchanged.

What Needs to Happen?

- Creative ways of engaging with families
- Ensure strategy minutes are added to school nurse records
- When assessments takes place, ensure safety of other siblings is also considered
- Ensure alert is added to connecting care when a child has a CP plan
- Ensure ICPC minutes are shared
- Consider how confidentiality is maintained when professionals and families are arriving in a public area for a CP conference, avoid use of the family name.
- Biological parents need to be included in all assessments
- Ensure decision making reasons and evidence where tools are being used are recorded, manager oversight
- Auditing for unborn children needs to include additional details (Mum's DOB) in order to correctly identify records
- Transfer of information between midwifery and health visitor needs to be timely for future assessment

New style of auditing has limited the Think Family element, this will be considered when the process is reviewed