



The adults reviewed for this multi agency audit are aged between 23 and 89 years. 3 are male and 3 female. All live independently, and one had recently moved into a refuge for protection.

Multi Agency Quality Assurance Audit: Exploitation November 2020

The audit of 4th November 2020 reviewed the records of six adults who were referred to Adult Safeguarding because of Exploitation. The aim of the audit was to ascertain whether there were good multi-agency standards for managing cases and whether organisations have implemented a robust and consistent response in line with statutory and good practice guidance, SGSAB policies and procedures and the six key principles underpinning all adult safeguarding work.

The adults in this audit have a range of needs including mobility difficulties, poor mental health, drug and alcohol misuse, and being a victim of domestic abuse

Theme for Learning
Working with Housing Providers. For several of these cases the exploitation impacted on the ability of the adult to pay rent. Professionals should ensure they link up with housing providers and landlords to provide holistic support for the adult.

 Make use of multi agency meetings to think through best ways to support someone

The exploitation seen in these cases included Financial exploitation, and scams, sexual exploitation and cuckooing

 Make contact with family members who are offering support. Not just other professionals

What are we Worried about?

- Risk assessment for an adult with a chaotic lifestyle, trying to engage when the adult does not want help
- Difficulties when the adult moves between local authority areas, information sharing not as effective
- Professionals not always being clear how to contact local trading standards
- Exploitation not always being recognised

 Have conversations with the adult alone, so they can speak without the perpetrator overhearing

What good practice did we see?

- Good practice in contacting national trading standards helpline
- Evidence that bank took good action to protect their customer
- Relationship based working very successful
- Good information sharing
- The voice of the adult was heard



Organisations that audited their involvement with the six adults were: Adult Social Care, GPs, Sirona, NBT, Police, Next Link

Click here for Exploitation training

Click here for Exploitation Guidance

Click here for Trading Standards advice in South Glos

Click here for help with Loan Sharks