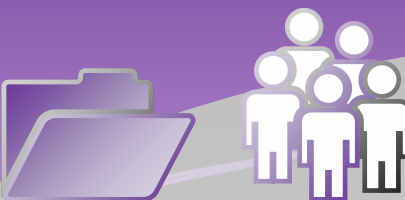


Multi Agency Quality Assurance Audit: Financial Abuse May 2024



The adults reviewed for this multi agency audit are aged between 18 and 92. 2 are female and 4 male. Two live in temporary accommodation, four live in their own home.

The adults in the audit have a range of issues in addition to financial abuse including being a care leaver, country lines, dementia, mobility issues, cuckooing, self neglect, mental & physical health conditions, mild learning difficulty

What we are worried about?

The audit group saw concerns in terms of:

- Lack of curiosity about injuries and accompanying adults presenting at ED, and also by practitioners visiting in the home when additional adults are there
- Lack of understanding about what it means to be a care leaver, and the role of a PA
- Cross border working impacting consistency of support
- Identification of someone as a victim when their behaviour is also as a perpetrator
- Lack of co-ordinated plan to help support an individual to keep exploitative individuals away from a property
- Lack of referral to substance misuse services & mental health
- GP & Sirona not aware of safeguarding concerns for one of the adults
- No referral to advocacy – action taken to ensure this happens
- Reasonable adjustments not always clear when there are mild learning difficulties rather than a diagnosed learning disability
- No follow up after a telephone number was uncontactable



Theme: Curiosity

When there are other adults who accompany to appointments or who are in the home, be curious about who they are, and their role. Record this and their relationship to the adult

- Use a trauma informed approach. Think about the history of the person, and cumulative impact of events rather than just the presenting issue
- Multi Agency Curiosity Training is available – click this box for more details

The audit of 1st May 2024 reviewed the records of six adults who were identified through Adult Safeguarding under the theme of Financial Abuse. The aim of the audit was to ascertain whether there were good multi-agency standards for managing cases and whether organisations have implemented a robust and consistent response in line with statutory and good practice guidance, SGSAB policies and procedures and the six key principles underpinning all adult safeguarding work.



Impact of Trauma can lead to what appears to be 'lack of engagement' - we need to work in a trauma informed way



When considering a plan for an individual, include other organisations and make plans multi agency



Letter to GPs should always include a clear request if the GP needs to be taken action, as letters can be scanned to the system for information if it is not clear



Cuckooing e-learning available by clicking here

Click these circles for more information

Multi Agency
Exploitation
Guidance – [click here](#)

Multi Agency
Exploitation of Adults
Training – [click here to book](#)

Working with Care
Leavers – what do I
need to know?
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Organisations that audited their involvement with the six adults were: Adult Social Care, Sirona, NBT, AWP, Police, Next Link, GPs, DHI, Bromford Housing & Voiceability