



The adults reviewed for this multi agency audit are aged between 23 and 65.  
2 are female and 4 are male.

The adults in the audit have a range of issues including being an amputee, diabetes, eating disorder, domestic abuse, PTSD, rough sleeping, childhood trauma, vulnerability to exploitation, mental health needs, alcohol misuse

### *What we are worried about?*

The audit group saw concerns in terms of:

- Temporary accommodation not suitable for a wheelchair user
- Cross border working -when an adult is placed in South Glos accommodation by another LA
- No access to cooking facilities for an adult with diabetes
- None of the adults were referred to advocacy
- Voice of adult not listened to for two adults
- Difficulties getting in contact with adults when they don't have a fixed address
- Increased curiosity needed, lack of joined up approach
- Lack of think family approach
- No referral from GP when they identified an adult at risk, subsequently arranged a safe and well check when audit information was being collated

Organisations that audited their involvement with the six adults were: Adult Social Care, Sirona, Police, GPs, AWP, DHI, NBT, Homechoice, Bromford & Voiceability



### *Theme: Risk of Homelessness*

Homelessness risk for the adults in the audit led to transient circumstances with lots of cross boundary moves making it difficult to contact and offer support and services.

Alcohol misuse limits possibility of being able to be housed.

Joint Risk Assessment -good practice available and being used by Homechoice – helps to establish a network



Adults in temporary accommodation must be provided with cooking facilities



Hold a multi agency meeting to gather all professionals together when there is a complex set of circumstances



What can Advocacy do?  
Click here to see the overview for professionals

## *Multi Agency Quality Assurance Audit: Homelessness January 2025*

None of the adults in this audit were referred for advocacy and all of them could have been – this is recurring theme in multi agency audits

The advocacy provider in South Glos is Voiceability.  
Find out more and how to refer by clicking this box

### *What Good Practice did we see?*

- Hospital systems to support homelessness are in place
- Safe House placement led to permanent accommodation
- Person centred practice
- Rough sleepers in South Glos are housed under the localism act
- Adult social care included in CP conference for child
- Clear voice of the adult in a referral

Click these circles for more information

Escalation when something hasn't happened as it should.  
[Click here](#)

For information about HomeChoice  
[Click Here](#)

