



The audit of 2nd July 2025 reviewed the records of six adults who were identified through repeat referrals about Domestic Abuse.

The aim of the audit was to ascertain whether there were good multi-agency standards for managing cases and whether organisations have implemented a robust and consistent response in line with statutory and good practice guidance, SGSAB policies and procedures and the six key principles underpinning all adult safeguarding work.



Organisations that audited their involvement with the six adults were: Adult Social Care, Sirona, Police, GPs, AWP, DHI, NBT & Voiceability

The adults reviewed for this multi agency audit are aged between 22 and 81. 4 are female and 2 are male.

The adults in the audit have a range of issues including physical and mental health conditions, substance misuse, methadone use, dementia, financial abuse, care leaver, historic domestic abuse in childhood, housing needs

What we are worried about?

The audit group saw concerns in terms of:

- Difficulty when someone who is considered high risk doesn't want any support or help
- Additional vulnerabilities not always identified
- Adult not known to Next Link, when there should have been a referral
- Outcome for one adult not known by social care
- Voice of adult not heard
- Benefits being paid to perpetrator's bank account
- Adult Social Care not included early enough for two of the adults
- Support for adults who have had children removed from their care
- GP not included in meeting under section 42 enquiries
- Two of the audits were for younger adults and there appears not to have been good transition plans for either of them.



Theme: Ongoing Support

- A number of the adults are reluctant to have help once the crisis has subsided
- Pattern of immediate help accepted but not longer term, and retraction of allegations
- Make timely onwards referrals
- Be persistent in attempts to make contact and build a relationship
- Be creative and work alongside others who may have an existing relationship

Multi Agency Quality Assurance Audit: Repeat Domestic Abuse Referrals July 2025

Consider the support for perpetrators as well as victims, while remaining victim focussed. Especially when there are additional vulnerabilities evident.



Important to identify vulnerabilities of perpetrator, if support is needed for stability.



This audit highlighted that persistent work is needed for successful engagement

Recognise professional fatigue



When a child is removed from a parent consider the impact for the parent. Click for more support

Men and Masculinities leaflet. Click here

What Good Practice did we see?

- Good multi agency working, and good communication between professionals
- Correct coding on GP records, multi agency minutes shared, risks of DA known
- Detailed BRAG completed by officers
- Non Statutory Section 42 enquiry undertaken when criteria not met
- Referral from food bank
- Evidence of referrals to and work with DRIVE.
- Completion of DASH assessments
- Adult Social Care attended child protection conference
- One adult has an advocate – Next Link referred to Voiceability
- Mentoring offered to one adult

Click these circles for more information

DRIVE – information about working with perpetrators click here

Domestic Abuse Guidance is here