

Multi Agency Quality Assurance Audit: Repeat Safeguarding Referrals May 2019



Findings

- Recording – elements missing from some agency records about discharge plans, MCA. Not all included within scope of audit, some factual accuracy needing to be checked.
- Good communication across agencies, could be further improved with integrated recording
- AWP – Risk of falls, forms available on RIO system to record, but not being used
- Consideration was given to other residents within same care home
- Evidence of six principles being used
- Ensure agencies have considered risks to other family members, partners, wider community
- When unable to work with an individual through safeguarding other options/specialist services should be considered, need for long term holistic approach
- Good multi agency working to support, however adult with very complex needs not always easy to build relationships with him. Steps taken to creatively address this but ceased when in hospital
- Long term investment needed, with relation based practice
- Shared knowledge and risks across borders, with out of area placements, risk assessment not updated

Organisations that audited their involvement with the four adults were: Adult Social Care, GPs, NBT, Sirona, AWP, Police, Next Link



Nadine, age 57, History of alcohol dependency. Recently diagnosed with alcohol induced brain damage and epilepsy. Receives home care support twice daily. 9 referrals mostly related to sexual abuse, one physical assault witnessed by care worker



Nick, age 25, Learning and behavioural difficulties identified when a child. History of psychotic illness. Has had a number of supported living placements due to aggressive behaviour towards other residents and a history of drug misuse. 9 safeguarding referrals.



Nancy, age 86 (now deceased). Nancy was living at home supported by a package of four care visits a day until moving to a nursing home in May 2017. Home in organisational safeguarding. Diagnosis of dementia. 7 referrals to safeguarding. Several falls, injuries, risks within the home.



Nathan, 20, Mild learning difficulties, Attention Deficit Hyperactivity Disorder (ADHD) and autism. Went to live in residential home after his mother felt unable to manage his behaviour. Then moved to supported living. 11 safeguarding referrals. Currently in hospital following a head injury.



The audit of 8th May 2019 reviewed the records of four adults who have had more than 5 safeguarding referrals in the last two years.

The aim of the audit was to ascertain whether there were good multi-agency standards for managing cases and whether organisations have implemented a robust and consistent response in line with statutory and good practice guidance, SGSAB policies and procedures and the six key principles underpinning all adult safeguarding work. The four cases were recognised by the audit group as being complex situations, and are ongoing



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Relevant Specialist Services in South Gloucestershire:

Next Link – Domestic Abuse 0800 4700 280

Safe Link - Sexual Abuse service 0333 323 1543

Drug and Alcohol Services - 01454 868750

Falls Service - 0300 124 5859

Training: Mental Capacity Act Training

Click this box to access the booking system for this training