

## LA Webinar Training: Mediation for the Child at Heart

Following the huge success of last year's webinar, we are pleased to share with you the Global Mediation monthly repeated webinar calendar below. The training is primarily for SEND officers and SENDIASS representatives.

These webinar training sessions are offered free of charge to the LAs for whom Global Mediation is the contracted mediation provider. Each session lasts for up to two hours. The format is a presentation followed by Q&A.

**How to book:** Please click on the relevant Eventbrite link below to be taken directly to Eventbrite bookings.

## **Agenda**

- Introducing Global Mediation: who we are and what we do
- Mediation: concept, purpose, principles and process
- Conflict responses and types
- · Empathy and understanding
- Self-care
- Techniques for courageous conversations
- Best practice

| Date                   | Time           | Eventbrite link                            |
|------------------------|----------------|--|
| Thursday 9 January     | 10am - 12 noon | Eventbrite link for Thursday 9 January     |
| Tuesday 11 February    | 10am - 12 noon | Eventbrite link for Tuesday 11 February    |
| Wednesday 12 March     | 10am - 12 noon | Eventbrite link for Wednesday 12 March     |
| Thursday 10 April      | 10am - 12 noon | Eventbrite link for Thursday 10 April      |
| Tuesday 13 May         | 10am - 12 noon | Eventbrite link for Tuesday 13 May         |
| Wednesday 11 June      | 10am - 12 noon | Eventbrite link for Wednesday 11 June      |
| Thursday 10 July       | 10am - 12 noon | Eventbrite link for Thursday 10 July       |
| Tuesday 12 August      | 10am - 12 noon | Eventbrite link for Tuesday 12 August      |
| Wednesday 17 September | 10am - 12 noon | Eventbrite link for Wednesday 17 September |
| Thursday 9 October     | 10am - 12 noon | Eventbrite link for Thursday 9 October     |
| Tuesday 11 November    | 10am - 12 noon | Eventbrite link for Tuesday 11 November    |
| Wednesday 17 December  | 10am - 12 noon | Eventbrite link for Wednesday 17 December  |
|                        |                |  |

For any questions about the webinars, please email <a href="mailto:ianetk@globalmediation.co.uk">ianetk@globalmediation.co.uk</a>



In addition to the workshops detailed above that are included in the LA contract with Global Mediation, we also work in partnership with our sister company, GTG to offer workshops or training that can be individually designed for each Local Authority's specific needs.

Please contact <a href="mailto:georgie@wearegtg.co.uk">georgie@wearegtg.co.uk</a> with your requirements so that we can arrange a quote.