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# South Gloucestershire

## Business Directory & Guide



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# Foreword

**Welcome to the latest edition of the South Gloucestershire Business Directory. In addition to the electronic listing of around 2,000 local businesses, this directory provides information about the South Gloucestershire economy along with a comprehensive list of useful business contacts and information on where to go for assistance on business matters.**

Despite the challenges brought about by the recent economic downturn, South Gloucestershire continues to sustain a high level of economic prosperity relative to other areas of the country and is showing signs of recovery. In South Gloucestershire we maintain one of the highest levels of employment in the country with, on average, a 10% higher rate of the working age population in work than the nation as a whole. We also continue to have one of the lowest levels of unemployment amongst the economically active aged 16+ population in the country.

South Gloucestershire has a strong and vibrant business community, which remains committed to success and innovation. Although we are fortunate in South Gloucestershire to have had a long period of economic stability and high level of employment, we must not be complacent. We have seen how changes in the global and national economy can affect both large and small businesses alike. Through the best of times and the worst we remain committed to supporting businesses through working in partnership to address business needs in areas such as business competitiveness and development, raising skills levels and developing the workforce, safeguarding or providing employment opportunities and sharing the benefits of economic growth.

Burrows Communications would like to thank all those businesses who sponsored or took advertising space in this guide without whose help it would not be possible to produce this publication. This publication is available online, as a CD based application and circulated to around 4,000 businesses in South Gloucestershire and beyond in hard-copy.





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with South Gloucestershire  
Council to build quality homes  
and strong communities

Our customers  
at the heart of  
all that we do.





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For full directory listings please see the CD-ROM on the inside back cover.



# Economy







South Gloucestershire has a diverse economy ranging from rural and home grown small and medium enterprises to world leading companies in key high growth sectors vital to the national economic recovery. These include aerospace, advanced engineering, defence, micro-electronics and silicon design. We host the new Science Park, a world class environment for businesses in science and advanced technology, which incorporates the new National Composite Centre, the national leader on research and design. We are also a centre of excellence for green and environmental technologies, animation and IT solutions. South Gloucestershire is home to the University of the West of England, which plays a key part in supporting high standards of education and training for these cutting edge industries. The Mall at Cribbs Causeway, another major employer, provides extensive retail and commercial services. Both of these attract investment and help create a vibrant economic environment that benefits both businesses and communities.

Working with partners across the West of England and the Local Enterprise Partnership (LEP), we continue to be part of successful partnerships delivering infrastructure and economic development. We support the LEP ambitions to deliver new jobs into the area by 2030, attract substantial private sector investment over the next 5 years, and create a well motivated workforce with the skills to meet business need and to build the foundations for a long term, sustainable economy.

It is important that high level carbon emissions are reduced and that the local economy benefits from the opportunities associated with the transition to a low carbon economy. Local production and consumption and services close to where people live are an important part of this. The area continues to develop and grow but pockets of social and economic deprivation still exist. Helping people back into work as well as raising young people's aspirations through top class educational and vocational experiences will improve personal achievement, social and economic well-being and reduce the gap between prosperity and deprivation. Excellent educational provision underpins a healthy economy which is the bedrock of future success.



## Area

With a total land area of 497 sq km, South Gloucestershire is one of the largest unitary authorities in the South West, stretching from the Severn Estuary in the west to the Cotswolds Area of Outstanding Natural Beauty (AONB) in the east. Its southern boundary borders Bristol, abuts the River Avon and extends almost to Bath. Both the first and second crossing of the River Severn lie within South Gloucestershire and the area is well served by both motorway and rail links. The district has a rich natural and cultural heritage and is an area of diversity and contrast, with a variety of communities, characterised by the special relationship between town and country. Attractive and historic landscapes link unspoilt market towns, villages and established rural and urban communities with major new residential areas, industrial and commercial developments.

## Population

South Gloucestershire has been one of the fastest growing areas in the country. Over the period 2001-11 the population of the district increased by 42,400 (+7%) and the number of households increased by 8,500 (+8.5%). The population of South Gloucestershire is 266,100 (ONS, 2012 mid year estimate). This accounts for 5% of the population of the South West. 62% of the population lives in built up areas immediately adjoining Bristol. 18% live in the towns of Yate, Chipping Sodbury and Thornbury, and the remaining 20% live in the more rural areas of South Gloucestershire. The population structure is similar to the national average, with 18.8% of the total population aged 0-15 years; 63.7% aged 16-64 years; and 17.5% in the 65 years and over age group.

## Employment

In the year to September 2013, 78.8% of South Gloucestershire's working age population (people aged 16-64) was in employment, which is considerably higher than the national rate (71.4%). From October 2012 to September 2013, the official unemployment rate in South Gloucestershire was 5.4% of the economically active population. This is the lowest rate of the West of England authorities and is considerably lower than the rate for England (7.7%). The unemployment rate in South Gloucestershire has consistently remained below the national average over the last seven years.

For more information, please visit: [www.insouthglos.co.uk](http://www.insouthglos.co.uk)







## Number of Jobs (Employment)

In 2012 there were approximately 137,600 jobs in South Gloucestershire. Wholesale and retail trade (15%), Manufacturing (12%), and Human health and social work activities (11%) accounted for the largest proportion of jobs.

Section	Jobs (Employment)	% of jobs (Employment)
A : Agriculture, forestry and fishing	100	0%
B : Mining and quarrying	100	0%
C : Manufacturing	16,400	12%
D : Electricity, gas, steam and air conditioning supply	100	0%
E : Water supply; sewerage, waste management and remediation activities	1,200	1%
F : Construction	7,700	6%
G : Wholesale and retail trade; repair of motor vehicles and motorcycles	21,300	15%
H : Transportation and storage	6,200	5%
I : Accommodation and food service activities	7,000	5%
J : Information and communication	6,700	5%
K : Financial and insurance activities	7,200	5%
L : Real estate activities	1,700	1%
M : Professional, scientific and technical activities	9,300	7%
N : Administrative and support service activities	10,900	8%
O : Public administration and defence; compulsory social security	11,700	9%
P : Education	10,600	8%
Q : Human health and social work activities	14,600	11%
R : Arts, entertainment and recreation	2,200	2%
S : Other service activities	2,500	2%
T : Activities of households as employers; undifferentiated goods-and services-producing activities of households for own use	0	0%
U : Activities of extraterritorial organisations and bodies	0	0%
<b>Total (employment) jobs</b>	<b>137,600</b>	<b>100%</b>

Source: ONS BRES 2012

## Businesses

In March 2013 there were 10,635 local enterprise units in South Gloucestershire, over two thirds (67.4%) were small enterprises employing between 0-4 staff, which is lower than the national average (68.6%). 6,500 of these pay business rates. The district has a larger proportion of very large employers (those employing +100 staff) than the national average. In 2011, South Gloucestershire had a lower rate of business start-ups, but a lower rate of business closures than the national average.

For more information about South Gloucestershire's economy and commercial investment offer, please visit: [www.insouthglos.co.uk/enterprise](http://www.insouthglos.co.uk/enterprise)

## Major Employers in South Gloucestershire

Company Name	Location	Business Description	No. of Employees
Ministry of Defence	Filton	Procurement and Management of Defence Equipment	7,000
South Gloucestershire Council	Yate	Local Authority	5,500
GKN Aerospace	Filton	Manufacture of Wing Components and Assembly Operations	4,000
Airbus in the UK	Filton	Aircraft Design & Manufacturing	4,000
University of the West of England	Frenchay	University	3,500
Rolls Royce	Filton	Design, Manufacture & Support of Aero Gas Turbine Engines	3,500
Friends Life	Stoke Gifford	Insurance Provider	2,500
EE	Bradley Stoke	Telecommunications Company	1,100
John Lewis	Cribbs Causeway	Retailer	1,000
Tesco	Sevenside	Distribution Depot	820
South Gloucestershire and Stroud College	Filton	College of Further Education	800
Reliance Secure Task Management Ltd.	Patchway	Security Services	800
Mitie Group	Emersons Green	Facilities Management, Building Services, Security Services	800
Hewlett Packard	Stoke Gifford	Computing, Imaging & Printing Equipment	800
RAC Motoring Services	Bradley Stoke	Motoring Organisation	700
NHS Blood and Transplant	Filton	Organ and Blood Donor Centre	700
Atkins Highway & Transportation	Almondsbury	Highways, Infrastructure and Transportation Engineers	700
NHS South Gloucestershire	Emersons Green	Primary Care Trust	650
DHL Exel Supply Chain	Emersons Green	Distribution	650
MBDA	Filton	Defence Systems	630
Integral	Almondsbury	Estate & Property Facilities Management	510
Liverpool Victoria	Almondsbury	Insurance	500
BAE Systems	Filton	Aerospace Equipment & Services	500
HMP + YOI Ashfield	Pucklechurch	Custodial Establishment	440
Hanson	Chipping Sodbury	Sand, Gravel & Aggregates - Supply	400
GE Capital	Aztec West	Equipment Financing	400
Essilor Ltd	Thornbury	Manufacture of Ophthalmic Lens	400
Aardman Animations	Aztec West	Animated Film, Video and TV Production	400
Tulip Fresh Meats	Westerleigh	Abattoir	380
ISG	Stoke Gifford	Construction Company	380
Indesit	Yate	Manufacture of Tumble Dryers	380
Cornhill Direct	Almondsbury	Home & Motor Insurance	380
Aviva	Bradley Stoke	Financial Services	380
Royal Mail	Severn Beach	Distribution of Business & Direct Mail	350
Environment Agency, The	Almondsbury	Government Environment Agency	350
Royal Bank of Scotland	Almondsbury	Banking Services	300
NHS BT	Stoke Gifford	Blood and Organ Donation	300
Magnox Ltd	Oldbury-on-Severn	Electricity Generation - Nuclear Power Station	300
Balfour Beatty Mott	Almondsbury	Asset Management Services to the Highways Agency	300
AstraZeneca	Hallen	Manufacture of Pharmaceuticals	300
Merlin Housing Society	Chipping Sodbury	Housing Society	280
Higher Education Funding Council	Frenchay	Higher Education Funding Body	270
SITA UK	Yate	Domestic Waste Collection	260
DHL Express	Bradley Stoke	Parcel Delivery	250
M J Church Ltd	Chippenham	Excavation & Plant Hire, Waste Disposal	240
Haden Building Management	Patchway	Facilities Management Company	230
Alexandra	Thornbury	Work Wear & Career Wear	220
TNT Express Service	Yate	Express Distribution Company	215
IOS Ltd	Bradley Stoke	Transactional Mail Specialists	210
Smurfit Yate	Yate	Manufacturing of Corrugated Packaging	200
SEA Systems	Frenchay	Systems Engineering, Software and Electronic Engineering Service	200
NHS Direct Bristol	Almondsbury	NHS Contact Centre	200
Motability Finance	Stoke Gifford	Contact Fleet Hire - Customer Operations Dept	200
Greencore Prepared Meals	Bradley Stoke	Pasta Sauce Manufacturers	200
Cooperative Legal Services, The	Almondsbury	Legal Services	200



Commercial Vehicle Direct	Aust	Commercial Vehicle Insurance Broker	200
Ceva	Patchway	Distribution Depot - Newspapers & Magazines	200
Severn River Crossing PLC	Aust	Bridge Maintenance and Operation	190
Power Electrics (Bristol) Ltd	Warmley	Generators - Sales, Rental, Service and Parts	180
Northgate Information Solutions	Almondsbury	Computer Software Company - Personnel & Payroll	180
GIST	Thornbury	Logistics Company	180
Gregory Distribution	Old Sodbury	Distribution Services	170
Hoare Lea	Almondsbury	Consulting Engineers - Mechanical and Electrical	160
Amcor Flexibles	Bradley Stoke	Packaging Solutions to the Food, Beverage and Healthcare Market	160
ADT Fire and Security	Almondsbury	Security & Fire Systems	160
Warburtons	Severn Beach	Bakery	150
Virgin Media	Almondsbury	Cable TV, Broadband & Telecommunication Services	150
Thales/Aircraft Carrier Alliance	Frenchay	Naval Engineering Consultants	150
Shield Environmental Services Ltd	Warmley	Contractors & Asbestos Removal	150
Sharpak Yate Ltd	Yate	Manufacture of Thin Wall Containers & Trays for the Food Industry	150
Serco Defence	Filton	Facilities Management	150
Serco Aerospace	Filton	Facilities Management	150
Motorcycle Direct Insurance Service	Thornbury	Motorcycle Insurance	150
GED Sitec Ltd	Filton	Engineering Design Services, Technical Support and Recruitment	150
Aztec Hotel	Almondsbury	Hotel & Conference Centre	150
Parcelforce Worldwide	Patchway	Parcel Collection & Delivery	140
Holiday Inn Bristol-Filton	Hambrook	Hotel & Conference Centre	140
Unisys	Bradley Stoke	Information Technology Services & Solutions	130
Jelf Group, The	Yate	Independent Financial Advisers	130
Initial Security Ltd	Emersons Green	Security Services	130
Infineon Technology	Stoke Gifford	Semi Conductor and System Solutions	130
Call Centre Technology	Stoke Gifford	Telecommunications - Call Centre Equipment and Systems	130
Bristol Uniforms	Staple Hill	Manufacture of Protective Clothing	130
Target Worldwide Express	Patchway	Distribution Services	120
Synstar Networking	Stoke Gifford	Computer Services & Network Solutions	120
Nokia Siemens Network	Emersons Green	Software Infrastructure Solutions for Mobile Networks	120
Europa Group Ltd	Thornbury	Insurance Group	120
Crest Nicholson	Stoke Gifford	House Builders	120
CCT Ltd	Frenchay	Telecommunications - Call Centre Equipment and Systems	120
Brake Logistics	Yate	Food Distribution Company	120
Billington Structures	Yate	Design & Supply of Structural Steel Framed Buildings	120
Saint-Gobain Performance Plastics Rencol Ltd	Patchway	Precision Engineers	110
Knorr Bremse Systems	Emersons Green	Pneumatic and Electronic Braking and Air Suspension Systems	110
Icera	Almondsbury	Advance Wireless Modem Technology	110
Hilton Bristol Hotel	Bradley Stoke	Hotel & Conference Centre	110
Barclays Corporate Banking	Stoke Gifford	Credit & Finance Companies	110
Yankee Candle Company	Bradley Stoke	Distribution Centre - Scented Candles	100
WDM Ltd	Staple Hill	Highway Maintenance Equipment and Services,	100
Tortworth Court Hotel	Wotton-under-Edge	Hotel & Conference Centre	100
Qinetiq	Frenchay	Defence Research Agency	100
NFT	Patchway	Food Distribution	100
McBraid	Bridgegate	Precision Engineers / Aerospace Engineers	100
Matki	Yate	Manufacture of Bath/ Shower Surrounds	100
Kerry Ingredients	Bradley Stoke/Portbury	Food & Drink Manufacturing/Distribution	100
Danco International	Coalpit Heath	Marquee and Pavilion Hire	100
Chubb Fire & Security	Whitchurch Lane	Security Systems	100
Assystem UK Ltd recruitment	Emersons Green	Aerospace Recruitment	100
Apak Group	Yate	Computer Software House	100
Anix Group	Yate	IT Services	100

NOTE: Employee numbers should be verified with business in question prior to referencing this data. Information correct at time of press (winter 13/14). If you would like to highlight any anomalies, please visit: [www.insouthglos.co.uk/contact](http://www.insouthglos.co.uk/contact).

# Economy and Skills Partnership

While the scale and pace of economic growth has brought prosperity it has also created major challenges with a substantial increase in traffic, pressure on the transport infrastructure and pressure for more housing on green field sites. A key issue moving forward is how to manage the scale, pace and location of development so as to safeguard the quality of life of people living and working in South Gloucestershire.

The South Gloucestershire Sustainable Community Strategy provides a framework for delivering sustainable development within South Gloucestershire. It aims to address social, economic and environmental issues in an integrated way. To help achieve this ambition the South Gloucestershire Economy and Skills Partnership have set out a vision to 'provide access to first class education and to prosper through a balanced economy, a well-trained workforce and sustainable jobs for all'.

The Partnership's primary purpose is to oversee and help deliver actions that support sustainable economic development in South Gloucestershire and ensure that these actions are consistent with the West of England Local Enterprise Partnership 'functional economic market area' priorities, and the wider national economic agenda.

In particular, the partnership members are there to encourage, support and propose actions that will help achieve the economic development aims set out in the South Gloucestershire Sustainable Community Strategy and the South Gloucestershire Economic Development Strategy:







- 1. Business Competitiveness and Economic Growth** - To improve productivity & competitiveness, and to safeguard and increase jobs in key sectors
- 2. Business Development and Support** - To increase the number, survival rates and growth rates of starter and small enterprises including social enterprises to maintain a diverse, vibrant, sustainable economy
- 3. Training, Skills and Workforce Development** - To raise aspirations and skill levels through our schools, college and universities and meet the skill and workforce needs of employers
- 4. Education in Our Schools** - to improve standards in our schools so young people realise their aspirations and are well prepared for the future
- 5. Sharing the Benefits of Economic Growth** - To ensure that all parts of South Gloucestershire and all groups share the benefits of economic development, in particular priority areas, rural areas and disadvantaged groups including young people and families
- 6. Employment Land and Premises** - To meet the land, premises and infrastructure requirements of businesses where that is sustainable and consistent with strategic employment and regeneration objectives.
- 7. Town and District Centres** - To sustain and improve the vibrancy and vitality of town and district centres

South Gloucestershire is an integral part of the West of England, the most strategically significant sub-region within the South West. It is seen as one of the key centres for growth, with Bristol being designated as a 'core city' and the West of England as the economic market area. Rapid growth across the districts presents a number of cross boundary opportunities and challenges, which we cannot deal with alone. The West of England Local Enterprise Partnership is in place to respond to challenges and maximise opportunities across the whole area, building on establishing effective partnership working arrangements to tackle strategic issues such as the economy, waste disposal, housing, cultural facilities and transport.

For more information, please visit: [www.insouthglos.co.uk/business/esp](http://www.insouthglos.co.uk/business/esp)

# Transport Links

With excellent road and rail links, South Gloucestershire is one of the best connected areas in the country, providing easy access to customers and suppliers. South Gloucestershire also enjoys good access to Bristol International Airport and the Port of Bristol, the fastest growing deep-water port in the UK.

## By Road

South Gloucestershire is well served by the national and regional road transport network. The M4 and M5 motorways place London and Birmingham within a two-hour drive and Cardiff within one hour. The M32 gives direct access from the M4 to central Bristol. [www.travelwest.info](http://www.travelwest.info)

## By Bike

South Gloucestershire and Bristol City were chosen as England's first official Cycling City in 2008 - making it the country's premier national and international showcase city for promoting cycling as a safe, healthy and practical alternative to the private car for commuting, home-to-school and leisure journeys.

## By Rail

Rail services from Bristol Parkway Station at Stoke Gifford provide fast links to London, Birmingham, Cardiff and Southampton. Yate, Severn Beach, Patchway and Filton are connected by local rail services to Central Bristol, Bath and Weston Super Mare. [www.networkrail.co.uk](http://www.networkrail.co.uk)

## By Air

Bristol International Airport, situated on the A38 eight miles from Bristol, is one of the UK's fastest growing airports. The airport now offers over 100 destinations, including a transatlantic service to New York and flights to ten European capitals including Paris, Rome and Madrid. [www.bristolairport.co.uk](http://www.bristolairport.co.uk)

## By Sea

Over £400 million has been invested in the Port of Bristol in recent years and the port is now recognised as being one of the most productive and technically advanced in Europe. Royal Portbury Dock can handle ships of up to 130,000 tonnes dead weight. [www.bristolport.co.uk](http://www.bristolport.co.uk)

For more information, please visit: [www.insouthglos.co.uk/invest](http://www.insouthglos.co.uk/invest)







# Major Commercial Areas

There are a number of hubs in South Gloucestershire that provide a major employment base for our economically active population and development opportunities for new and growing businesses, both small and large. These are centred around the following key areas:

**North Fringe of Bristol** Filton, Patchway, Bradley Stoke, Stoke Gifford, Harry Stoke and Frenchay, mixture of office, industrial and warehousing

**East Fringe of Bristol** Downend, Emersons Green, Mangotsfield, Staple Hill, Soundwell, Kingswood, Warmley, Cadbury Heath, Oldland Common, Longwell Green and Hanham, mixture of office, light industrial and warehousing

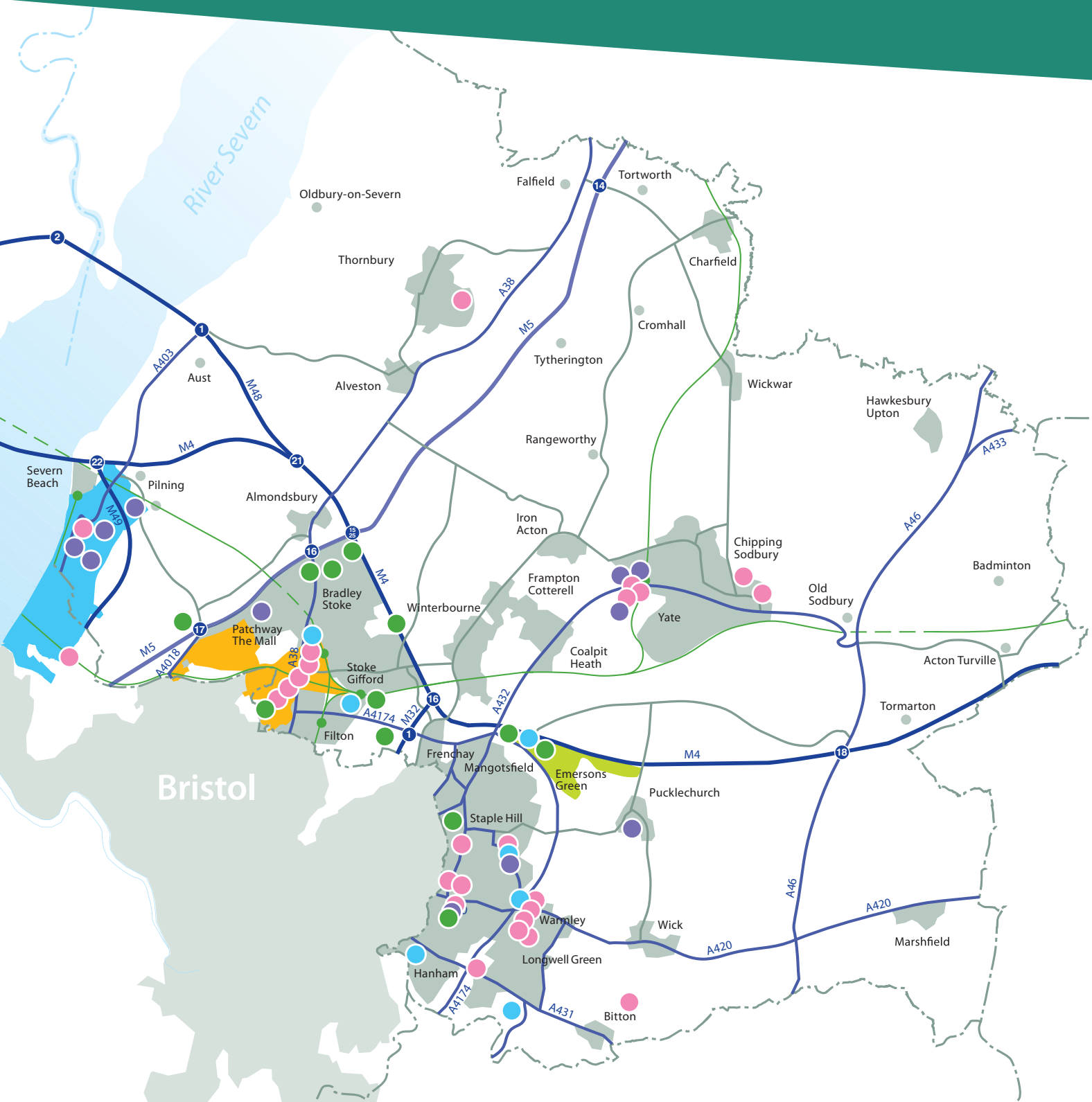
**Yate and Chipping Sodbury** Mixture of office, industrial and warehousing

**Thornbury** Predominantly office and light industrial

**Sevenside** Predominantly design & build opportunities and industrial and warehousing

**Pucklechurch** Predominantly light industrial and warehousing

For a detailed breakdown of these sites and to search for vacant commercial property in South Gloucestershire, please visit: [www.insouthglos.co.uk/invest](http://www.insouthglos.co.uk/invest)



**Key:** ● Office ● Warehousing & Distribution ● Office & Industrial ● Industrial

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# Invest in Bristol and Bath

## Why locate your business here?

The West of England has one of the fastest growing and diversified economies in the UK making it the ideal place for businesses to locate. The area is embracing significant change in the shape of big projects, reform of governance and a sharper competitive edge to doing business. South Gloucestershire Council is collaborating locally to compete globally.

## Key investment locations

The West of England offers inward investors a wide ranging choice of business locations with a comprehensive portfolio of office, industrial, warehousing, R&D facilities and mixed development sites over the 1,800 hectares of land which make up the Enterprise Zone and 5 Enterprise Areas, including 750,000 sq m of prime office space and 1.6 million sq m of industrial and warehousing. The Economic Development and Transport Funds secured under the City Region Deal will be used to put in place infrastructure and services required for the development of each of the Enterprise Zones and Areas and their inter-connection.

## The Bristol and Bath Investment Service

Invest Bristol & Bath is the investment promotion agency for the Bristol and Bath region, part of the West of England Local Enterprise Partnership and supported by the four Local Authorities of Bath, Bristol, North Somerset and South Gloucestershire. It supports foreign direct investment, UK national companies and those companies already in the region as they grow and expand with hands on advice and intelligence.

### Key service features for business include:

**Research** Bespoke research and provision of regional economic information to support business planning

**Mediation** Simplified access to relevant council, regional business services, suppliers and key contacts

**Property Solutions** Support in identifying the right property and location

**Talent Solutions** Support in accessing and recruiting high quality staff

**Training Solutions** Access to staff training and development programmes

**Incentive Solutions** Access to and negotiation of all available incentives

**Relocation Solutions** Advice, support and assistance for relocating staff

**Network introductions** Introductions and connections to supply chains and network companies

**Investor Development Solutions** Support to ensure that your business can grow as quickly and cost effectively as possible

For information or to enquire about doing business in the Bristol and Bath area, please visit: [www.bristolandbath.co.uk](http://www.bristolandbath.co.uk)

**BRISTOL**<sup>+</sup>**BATH**  
THE BEST CITY REGION

## South Gloucestershire Business Networks

The council has helped facilitate the start-up of new business groups in areas where none existed. As well as supporting these groups, it also provides support to existing groups in the area, including business parks, trading estates and industrial sites. We work closely with members of the South Gloucestershire Economy & Skills Partnership and introduce them to business groups so relevant support can be accessed.

To find out more about how your business can receive support and what we are doing to improve the vibrancy and vitality of your local town centre/high street or economic hub, contact your local business group or search online.

### Bradley Stoke Small Business Forum

[www.bssbf.co.uk](http://www.bssbf.co.uk)

### Sodbury Chamber of Commerce

[www.visitchippingsodbury.com](http://www.visitchippingsodbury.com)

### Downend Business Community

[www.downendbusiness.org](http://www.downendbusiness.org)

### Hanham Business & Community Partnership

[www.hanhamtraders.co.uk](http://www.hanhamtraders.co.uk)

### Kingswood Business Association

[www.mykingswood.co.uk/kba](http://www.mykingswood.co.uk/kba)

### Sodbury & Yate Business Association

[www.sodburyandyate.biz](http://www.sodburyandyate.biz)

### Staple Hill Chamber of Trade

[www.staplehill.co.uk](http://www.staplehill.co.uk)

### Thornbury Chamber of Commerce

[www.thornburychamber.org.uk](http://www.thornburychamber.org.uk)

### Patchway & District Chamber of Trade

[www.patchwaychambers.org](http://www.patchwaychambers.org)

### Filton Chamber of Trade

Search for Filton Business on Facebook

### Severnnet

[www.severnnet.org](http://www.severnnet.org)

### Station Road Workshops

[www.newworktrust.co.uk](http://www.newworktrust.co.uk)

For more information about retail in South Gloucestershire, visit: [www.insouthglos.co.uk/invest/retail](http://www.insouthglos.co.uk/invest/retail)

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## iNets

iNets engage with and strengthen networks to support innovation. We provide advice and resources to SMEs and organisations working within our specific sector to help turn business ideas into new products and services. We understand your business and what it takes to nurture innovation in your sector so we work hard to connect and extend our existing networks to spark real opportunities for companies in the South West. Each iNet is designed to meet the particular challenges faced by the sector it supports. By connecting with your iNet you will gain access to the kind of well-targeted, practical support that will make a difference to your business. iNets South West are supported by £13 million of funding from the South West RDA, the European Regional Development Fund (ERDF) and partner investments. Get in touch to:

- Find new opportunities for your business
- Strengthen your capabilities
- Take your company to the next level

[www.inets-sw.co.uk](http://www.inets-sw.co.uk)

## Aerospace and Advanced Engineering

[aae@inets-sw.co.uk](mailto:aae@inets-sw.co.uk)

01275 872353

## Biomedical

[biomedical@inets-sw.co.uk](mailto:biomedical@inets-sw.co.uk)

0117 328 6691

## Creative Industries

[creative.industries@inets-sw.co.uk](mailto:creative.industries@inets-sw.co.uk)

0117 952 9980

## Environmental

[environmental@inets-sw.co.uk](mailto:environmental@inets-sw.co.uk)

0117 328 6711

## Microelectronics

[microelectronics@inets-sw.co.uk](mailto:microelectronics@inets-sw.co.uk)

0117 328 6690



# Council Services

**Business Rates** Business rates are usually payable by the occupiers of commercial properties including shops, offices, warehouses and factories. All non-domestic properties have a rateable value unless specifically exempt from rates. 01454 867700 | [businessrates@southglos.gov.uk](mailto:businessrates@southglos.gov.uk) | If you wish to appeal against your rateable value please contact the Valuation Office Agency in Bristol | 0300 050 1501

**Building Control** We provide a customer focused service to ensure building works comply with national standards. We will work with your design team to deliver a quality safe building that ensures the health and safety of its occupants. We are also able to provide additional services such as fire risk assessments, access audits as required by the Equalities Act and energy audits. Phone or email us for a competitive quote. 01454 868009 | [building.control@southglos.gov.uk](mailto:building.control@southglos.gov.uk)

**Creative Design** We offer a wide range of high quality, creative, graphic design work at very competitive prices. We are a small friendly team with many years' experience of using the latest professional software to meet your individual business needs. 01454 863763 | [strategiccommunications@southglos.gov.uk](mailto:strategiccommunications@southglos.gov.uk)

**Learning Difficulties Employment Support** The employment support service helps those with learning difficulties find and stay in a job. The service works with individuals, their carers and employers to provide complete support. This service is for all South Gloucestershire residents with learning difficulties aged over 18 and also for businesses within South Gloucestershire giving guidance and support. 01454 866802/864331 | [ESS@southglos.gov.uk](mailto:ESS@southglos.gov.uk)

**Emergency Planning Unit** We work closely with council departments, the emergency services, voluntary organisations, private industry and other specialists to respond to any emergency situation. Businesses can receive guidance on emergency planning, business continuity and community resilience. 01454 868009 | [emergencyplanning@southglos.gov.uk](mailto:emergencyplanning@southglos.gov.uk)

**Environmental Protection** South Gloucestershire Council's Environmental Protection Service offers information and advice and provides services on nuisance (including noise, dust, smoke and light), pollution control, contaminated land, air quality and fly tipping. 01454 868001 | [environmental.protection@southglos.gov.uk](mailto:environmental.protection@southglos.gov.uk)

**Pest Control** We offer a full range of commercial and domestic pest control services at competitive prices. All our work is carried out by qualified officers who have been CRB checked and undergo continuous professional training. We put the customer at the heart of our service and place the highest priority on safety. 01454 868001 | [environmental.protection@southglos.gov.uk](mailto:environmental.protection@southglos.gov.uk)

**Food and Health** Setting up a food business requires careful planning to avoid practical, legal and economic pitfalls. The Food Team can offer advice on nutrition and labelling. It is important not to assume that an established business complies fully with the law and so, when taking over a food business, it is advisable to contact the Food Safety Team. 01454 868001 | [foodandhealth@southglos.gov.uk](mailto:foodandhealth@southglos.gov.uk)



**Health and Safety** Working in partnership with the Health and Safety Executive, we are particularly committed to providing support and guidance to small businesses, so that they understand what they need to do. We offer a training course for managers of local businesses who have a responsibility for health and safety. Places can be booked using the contact details below.

01454 868001 | [hsw@southglos.gov.uk](mailto:hsw@southglos.gov.uk)

**Workforce Development Services** Employers need to be sure their workforce has the right knowledge and skills to provide high quality services. We provide training programmes, e-learning resources and advice & guidance on learning and development to a wide range of local organisations. Our services include training on leadership and management, health & safety, personal effectiveness, equality & diversity, customer care, and safeguarding. We can tailor programmes to meet the specific needs of customers. **For more information about the services we offer, please look at our website [www.learningpool.com/southgloucestershire](http://www.learningpool.com/southgloucestershire) | 01454 868963**

**Ask The Library Service** South Gloucestershire Library Service offers a telephone and email enquiry service providing a wide range of business information and data on business listings.

01454 866900 | [askthelibrary@southglos.gov.uk](mailto:askthelibrary@southglos.gov.uk)

**Licensing** Certain activities and types of businesses are required to be licensed by the local authority or other bodies. You should contact the council if you are unsure whether or not your business requires a licence.

01454 868001 | [licensing@southglos.gov.uk](mailto:licensing@southglos.gov.uk)

**Low Carbon South Gloucestershire** Organisations in South Gloucestershire are working together to bring about a long term reduction in carbon dioxide emissions in order to limit the extent of dangerous climate change. Contact us to find out how we can help your business.

01454 863870 | [sustainability@southglos.gov.uk](mailto:sustainability@southglos.gov.uk)

**Planning** Constructing a new building or changing the use of an existing site or property usually requires planning permission. Planning permission may also be required if a building requires structural alterations or the installation of new plant or machinery outside of the building. In addition, the council encourages pre-application discussions for all scale of development.

01454 868004 | [planningapplications@southglos.gov.uk](mailto:planningapplications@southglos.gov.uk)

**Procurement and Contracts** Detailed information and guidance on selling to the council and on how the council buys goods and services can be found on the council's website. This covers all aspects of the procurement process including guidance on submitting tenders.

01454 865030 | [procurement@southglos.gov.uk](mailto:procurement@southglos.gov.uk)

**StreetCare** The StreetCare team provides a range of commercial services including ground maintenance, cleansing services and street lighting. The team works for a range of local businesses, developers, schools and parish councils.

01454 868000 | [streetcarecommercial@southglos.gov.uk](mailto:streetcarecommercial@southglos.gov.uk) | [www.streetcarecommercial.com](http://www.streetcarecommercial.com)

**Sustainable Transport** Concerned about your carbon footprint? Want a healthier workforce? We can help! We can provide businesses with a range of support including workplace road shows and personal travel planning to encourage your staff to travel to and from work more actively or sustainably. For more information please contact us.

[lstf@southglos.gov.uk](mailto:lstf@southglos.gov.uk) | [www.southglos.gov.uk/sustainabletransport](http://www.southglos.gov.uk/sustainabletransport)

**Trading Standards** Legitimate business will be offered advice and education on how to comply with relevant law whilst complaints about rogue traders and unfair trading practices will receive a robust response. We also offer free consumer advice through our partner the Citizens Advice consumer service on 0845 4040506. A calibration and verification service is available to both businesses and individuals. We run Buy with Confidence, an approved trader scheme open to all businesses within South Gloucestershire.

01454 868001 | [trading.standards@southglos.gov.uk](mailto:trading.standards@southglos.gov.uk)

# Support Agencies

**Advisory Conciliation and Arbitration Service (ACAS)** aims to improve organisations and working life through better employment relations. The role of ACAS is to help parties with an industrial relations dispute to reach agreement through discussion and negotiation. The Waterfront, Welsh Back, Bristol BS1 4SB | 0845 7383736 | [www.acas.org.uk](http://www.acas.org.uk)

**Bristol and Avon Enterprise Agency (BRAVE)** is an independent, not-for-profit organisation based in Bristol, providing support to: trading businesses looking to develop and grow, business needing solutions to problems, start-up businesses and those thinking about starting a business or becoming self employed for the first time. At the Coach House in central Bristol, we have a range of small offices to let at reasonable rents. The meeting rooms can hold from 2 up to 40 people and are available by the half or full day. The Coach House, 2 Upper York Street, Bristol BS2 8QN | 0117 944 5330 | [info@brave.org.uk](mailto:info@brave.org.uk) | [www.brave.org.uk](http://www.brave.org.uk)

**The South West Investment Group (SWIG)** is a not-for-profit organisation and member of the Community Development Finance Association providing start up and growth loan finance to businesses across the South West including Bristol, Gloucestershire, Devon, Dorset, Wiltshire, Somerset, Cornwall and the Isles of Scilly. Unit 3, The Coach House, 2 Upper York Street, St Paul's, Bristol BS2 8QN | 01872 2238831 | [info@swigfinance.co.uk](mailto:info@swigfinance.co.uk) | [www.swigfinance.co.uk](http://www.swigfinance.co.uk)

**Business Council for Sustainable Development United Kingdom (BCSD-UK)** focus on the practical implementation of sustainable development as a key to world-class business standards and new business opportunities. The Arch, Unit F3, 48-52 Floodgate Street, Birmingham B5 5SL | 0121 693 8338 | [davidm@ebc-info.co.uk](mailto:davidm@ebc-info.co.uk) | [www.bcsd-uk.co.uk](http://www.bcsd-uk.co.uk)

**Business West** is a powerful voice for business. All companies can benefit from the range of information, advice, networking events and international trade support that is available from Business West. Delivering essential Chamber of Commerce services in Bristol, Bath and Gloucestershire to almost 2,000 members enables Business West to speak with authority on the issues that matter to business. As an effective link between the private and public sectors, it ensures the interests of commerce are taken into account when key decisions are made at local, regional and national levels. 01275 373373 | [info@businesswest.co.uk](mailto:info@businesswest.co.uk) | [www.businesswest.co.uk](http://www.businesswest.co.uk)

**Centre for Sustainable Energy** offers advice on sustainable energy solutions. 3 St Peter's Court, Bedminster Parade, Bristol BS3 4AQ | 0117 934 1400 | [info@cse.org.uk](mailto:info@cse.org.uk) | [www.cse.org.uk](http://www.cse.org.uk)

**Companies House** When setting up a limited company it is necessary to conduct a check on the proposed company name. New company names must be registered with Companies House, Crown Way, Maindy, Cardiff, CF14 3UZ | 0303 123 4500 | [enquiries@companies-house.gov.uk](mailto:enquiries@companies-house.gov.uk) | [www.companieshouse.gov.uk](http://www.companieshouse.gov.uk)

**Department for Business Innovation and Skills (BIS)** is building a dynamic and competitive UK economy by creating the conditions for business success; promoting innovation, enterprise and science; and giving everyone the skills and opportunities to succeed. To achieve this we will foster world-class universities and promote an open global economy. 020 7215 5000 | [enquiries@bis.gsi.gov.uk](mailto:enquiries@bis.gsi.gov.uk) | [www.bis.gov.uk](http://www.bis.gov.uk)

**Disclosure and Barring Service** was previously called the Criminal Records Bureau. It aims to help organisations in the public, private and voluntary sectors by identifying candidates who may be unsuitable to work with children or other vulnerable members of society. 0870 9090811 | [www.homeoffice.gov.uk/db](http://www.homeoffice.gov.uk/db)

**Enterprise Europe Network South West** provides free business support and advice on trading in Europe; access to hundreds of business opportunities across all sectors through the Partner Alert Service; a direct route to feedback your business issues to the European Commission and support in accessing European funding.

c/o Business West, Leigh Court Business Centre, Abbots Leigh, Bristol, BS8 3RA | 01275 370997 | [info@enterpriseeuropesw.org.uk](mailto:info@enterpriseeuropesw.org.uk) | [www.enterpriseeuropesw.org.uk](http://www.enterpriseeuropesw.org.uk)

**Environmental Sustainability Knowledge Transfer Partnership (ESKTN)** is accelerating the UK's transition to a low carbon, resource and energy efficient economy by connecting businesses, universities, other research organisations and government agencies, and catalysing innovation across a wide range of environmental technologies. For free ESKTN membership details, please visit our website. c/o University of Oxford, Earth Sciences, Kidlington, Oxford, OX5 1PF | 01865 610500 | [esktn@earth.ox.ac.uk](mailto:esktn@earth.ox.ac.uk) | [www.innovateuk.org/sustainabilityktn](http://www.innovateuk.org/sustainabilityktn)

**Federation of Small Businesses (FSB)** is non-profit making and non-party political. It is the UK's largest campaigning pressure group promoting and protecting the interests of the self-employed and owners of small firms. In addition to lobbying the Government on legislation and regulation affecting small businesses, the FSB provides a range of benefits to members including access to a 24hr, 365-days-of-the-year legal advice line, free banking, financial services and a lot more. There are also networking opportunities. FSB is organised on regional lines and the South Gloucestershire branch forms part of the Gloucestershire and West of England region. Gloucestershire and the West of England Region Office | 01285 700801 | [region.office119@fsb.org.uk](mailto:region.office119@fsb.org.uk) | Twitter: @FSBGlosandWoE | [www.fsb.org.uk](http://www.fsb.org.uk)

**HM Revenue & Customs** business advisors offer a range of free workshops to help local businesses as well as payroll support to new and small businesses. For queries relating to personal tax, please dial 0845 9000 4444 | Bristol and North Somerset Area, Business Support Team, Norfolk House, Temple Street, Bristol BS1 6HR | 0117 907 2581 | [www.hmrc.gov.uk](http://www.hmrc.gov.uk)

**Institute of Directors (IoD)** membership offers support for entrepreneurs and Directors to maximise personal potential and enhance business performance. Successful companies need solid, strategic frameworks and the IoD provides this information through business networking, training and advice. We are now based at Bristol and Bath Science Park | [lod.southwest@iod.com](mailto:lod.southwest@iod.com) | [www.iod.com/southwest](http://www.iod.com/southwest)

**Intellectual Property Office (IPO)** is responsible for the registration of patents, trade marks, designs and copyright. 0300 300 2000 | [information@ipo.gov.uk](mailto:information@ipo.gov.uk) | [www.ipo.gov.uk](http://www.ipo.gov.uk)

**Business Navigator** Businesses need support to grow, and the West of England area is full of resources. Whether you're a new business or a new social enterprise, growing or looking to become more sustainable, there's support available to help you make it happen – and Business Navigator will help you to find it. Business Navigator was originally created by the West of England Local Enterprise Partnership (LEP) as a hub to signpost business support for Bristol, Bath and beyond. It is still supported by the LEP at arm's length, but is now owned and operated by a private company. [www.businessnavigator.org.uk](http://www.businessnavigator.org.uk)

**Jobcentre Plus** can offer employers a complete recruitment process from the issue of application forms through to candidate sift and shortlist. Jobcentres can also help and advise on employment legislation, training, rates of pay, equal opportunities, specialist types of employment and employing people with disabilities. Jobcentres have the facility to circulate vacancies nationally and internationally if employers are having difficulty filling them locally. Jobcentres can also offer support to employers who are facing redundancies; providing information on local job vacancies, Benefit one-to-one, Housing Benefit, Tax Credits, CVs, Career advice and one-to-one support for staff. [www.businesslink.gov.uk/jobcentreplus](http://www.businesslink.gov.uk/jobcentreplus)



**Low Carbon South West** is a partnership of businesses, academia, investors, local authorities, regional and national agencies promoting the growth of the environmental technologies and services sector in the South West. Membership is open to any business in the South West with an interest or involvement with the Environmental Technologies Sector. Benefits of membership include invitations to networking events and seminars, mailings of news, events and projects, and a profile in the searchable membership directory. **28 Queen Square, Bristol, BS1 4ND | 0117 945 8730 | info@lowcarbonsouthwest.co.uk | www.lowcarbonsouthwest.co.uk**

**Managed Workspace** In partnership with New Work Trust the council provides almost 80 managed workspace units (industrial and offices) at Station Road Workshops in Kingswood. The units are self contained and range in size from 100 sq.ft. to 2,500 sq.ft. Units are offered on a short or long term basis for an inclusive licence fee which includes rent, business rates and water/sewerage. **Greg Lovell, Manager, Station Road Workshops | 0117 957 5577 | newworktrust@btconnect.com | www.newworktrust.co.uk**

**Manufacturing Advisory Service: MAS WORKS** for manufacturers. We provide a national service delivered locally. Your experienced MAS advisor will help you develop business/product strategies, enabling you to grasp innovative market and product opportunities. We will work with you to reduce waste and maximise profitability in your business and supply chain. Much of the support available is either free or subsidised. **0845 658 9600 | advice@mymas.org | www.mymas.org | @mas\_works**

**National Apprenticeship Service (NAS)** has end to end responsibility for apprenticeships in England. The NAS has been designed to increase the number of apprenticeship opportunities and provide a dedicated, responsive service for both employers and learners. We are simplifying the process of recruiting an apprentice through Apprenticeship Vacancies, an online web-based matching service. **Cheylesmore House, Quinton Road, Cheylesmore, CV1 2WT | 0800 0150600 | www.apprenticeships.org.uk**

**REGEN SW** helps speed up the transition to a low carbon economy in the South West. It unlocks sustainable energy business opportunities, gives independent advice to decision makers, acts as a sounding board for developers, supports demonstrator projects across a range of technologies and stimulates an informed public debate about sustainable energy. **The Innovation Centre, Rennes Drive, Exeter, EX4 4RN | 01392 494399 | admin@regensw.co.uk | www.regensw.co.uk**

**SETsquared** accelerates early stage, high-tech, high growth business from inside and outside the University. It provides subsidised office space, mentoring, coaching, workshops, investment readiness training, investment showcase events and access to an extensive network of investors, entrepreneurs and professional advisers. **bristol@setsquared.co.uk | www.setsquared.co.uk**

**Solutions for Business** The services deliver one-to-one assistance through over 100 of the top independent business coaches based in the region. You'll benefit from their extensive boardroom experience and a carefully planned combination of advice, workshops, business strategy and finance guidance. Support is long-term and targeted to the exact requirements of your business. **Leigh Court Business Centre, Abbots Leigh, Bristol, BS8 3RA | info@growthsouthwest.co.uk | www.growthsouthwest.co.uk**

**The Design Programme** transforms businesses through the effective use of design. Our independent, experienced design advisers provide tailored advice, information and support. We can help your business in a range of areas including: company literature; websites and communications; developing products or services and refreshing or creating new brands. **WSX Enterprise Ltd, Wates House, Fareham, Hampshire, PO16 7BJ | 01983 400867 | info@thedesignprogramme.co.uk | www.thedesignprogramme.co.uk**

**The Environment Agency** is responsible for regulating industrial pollution, land quality, radioactive substances, waste management and water quality. **South West Regional Office, Manley House, Kestrel Way, Exeter, Devon, EX2 7LQ | 0370 850 6506 | enquiries@environment-agency.gov.uk | www.environment-agency.gov.uk**

**The Green Register of Construction Professionals** is a training and membership organisation bringing together all disciplines in the construction industry with a commitment to sustainable building practices. The network includes architects, engineers, builders, surveyors and construction trades and provides a vital link between these professionals and their clients. **The Create Centre, Smeaton Road, Bristol, BS1 6XN | 0117 377 3490 | mail@greenregister.org.uk | www.greenregister.org.uk**

**The Health and Safety Executive (HSE)** has responsibility for health and safety in nuclear installations and mines, factories, farms, hospitals and schools, offshore gas and oil installations, the safety of the gas grid and the movement of dangerous goods and substances, railway safety, and many other aspects of the protection of workers and the public. Local authorities are responsible to HSE for enforcement in offices, shops and other parts of the services sector. **4th Floor, The Pithay, Bristol, BS1 2ND | 0117 988 6000 | www.hse.gov.uk**

**The Prince's Trust** provides support to unemployed young people aged 13-30 to progress into employment, education or training. This includes self employment and employability courses, personal development programmes and engagement courses. **South West Regional Office, 9 Marsh Street, Bristol, BS1 4AA | 0117 929 2300 | generalsw@princes-trust.org.uk | www.princes-trust.org.uk**

**The University of the West of England (UWE)** Research, Business and Innovation Department provides access to UWE services for business and the community whilst promoting collaboration and commercialising the outcomes of university research and expertise in innovation. Service areas include: Continual Professional Development; consultancy; business start-up and incubation; collaborative research including Knowledge Transfer Partnerships; innovation and enterprise support including technology transfer, public engagement projects and work-based learning. **Research, Business and Innovation, University of the West of England, Frenchay Campus, Coldharbour Lane, Bristol, BS16 1QY | 0117 328 2039 | rbi@uwe.ac.uk | www.uwe.ac.uk/business**

**The University of the West of England (UWE)** is a modern, growing university in the thriving city of Bristol. UWE is one of Britain's most popular universities, with more than 30,000 students and 3,000 staff and is the largest provider of higher education in the South West of England. Students come to Bristol UWE from all parts of the UK, as well as a significant and growing number of international students from over 140 countries worldwide. **Frenchay Campus, Coldharbour Lane, Bristol, BS16 1QY | 0117 965 6261 | www.uwe.ac.uk**

**UK Trade & Investment** work with UK-based businesses to ensure their success in international markets, and encourage the best overseas companies to look to the UK as their global partner of choice. **International Trade Centre – South West, Leigh Court Business Centre, Abbots Leigh, Bristol, BS8 3RA | 0845 606 0969 | enquiries@uktisouthwest.org | www.ukti.gov.uk**

**West of England Aerospace Forum (WEAF)** WEAF's overall aim is to facilitate the future competitiveness and growth of the aerospace industry in the South West. **01275 872353 | enquiries@weaf.co.uk | www.weaf.co.uk**

**West of England Carbon Challenge** supports organisations in the region to reduce their emissions. Membership is free, and members receive advice, tools and practical support to measure, manage and reduce their CO<sub>2</sub> emissions. For more information and to sign-up, see [www.westofenglandcarbonchallenge.org](http://www.westofenglandcarbonchallenge.org)

**WRAP (Waste and Resources Action Programme)** Find out about how to recycle at work and which recycling companies are active in your area. [www.wrap.org.uk/content/how-recycle-work](http://www.wrap.org.uk/content/how-recycle-work)

To access this information online, please visit: [www.insouthglos.co.uk/support/agencies](http://www.insouthglos.co.uk/support/agencies)

# Conference Venues

## **Alveston House Hotel**

Alveston, Thornbury, South Gloucestershire BS35 2LA  
01454 415050 | [info@alvestonhousehotel.co.uk](mailto:info@alvestonhousehotel.co.uk)

## **Aztec Hotel & Spa**

Aztec West, Almondsbury, South Gloucestershire BS32 4TS  
01454 201090 | [aztec@shirehotels.com](mailto:aztec@shirehotels.com)

## **BAWA Health & Leisure Centre**

589 Southmead Road, Filton,  
South Gloucestershire BS34 7RG  
0117 976 8064 | [office@bawabristol.org](mailto:office@bawabristol.org)

## **Best Western Compass Inn**

Pomarton, Near Badminton,  
South Gloucestershire GL9 1JB  
01454 218242

## **Best Western The Gables**

Bristol Road, Falfield, South Gloucestershire GL12 8DL  
01454 260502 | [mail@thegablesbristol.co.uk](mailto:mail@thegablesbristol.co.uk)

## **Bristol & Bath Science Park**

Dirac Crescent, Emersons Green,  
South Gloucestershire BS16 7FR  
0117 937 07700 | [info@bbbsp.co.uk](mailto:info@bbbsp.co.uk)

## **Bristol Golf Club**

St. Swithins Park, Black Horse Hill, Almondsbury,  
South Gloucestershire BS10 7TP  
01454 620000 | [bristol@crown-golf.co.uk](mailto:bristol@crown-golf.co.uk)

## **Chipping Sodbury Golf Club**

Trinity Lane, Chipping Sodbury,  
South Gloucestershire BS37 6PU  
01454 319042 | [info@chippingsodburygolfclub.co.uk](mailto:info@chippingsodburygolfclub.co.uk)

## **Citibase**

Aztec Centre, Aztec West,  
Almondsbury, South Gloucestershire  
BS32 4TD  
01454 203333 | [aztecwest@citibase.co.uk](mailto:aztecwest@citibase.co.uk)

## **Eastwood Park Conference Centre**

Falfield, Wotton-under-Edge,  
South Gloucestershire GL12 8DA  
01454 262805 | [claire.shea@eastwoodpark.co.uk](mailto:claire.shea@eastwoodpark.co.uk)

## **Emersons Green Village Hall**

Emerson Way, Emersons Green,  
South Gloucestershire BS16 7AP  
01454 862182 | [reception@egvh.org.uk](mailto:reception@egvh.org.uk)

## **Hilton Bristol Hotel**

Woodlands Lane, Bradley Stoke,  
South Gloucestershire BS32 4JF  
01454 201144

## **Holiday Inn Bristol Filton**

New Road, Bristol Parkway Business Park,  
South Gloucestershire BS34 8SJ  
0117 317 2700 | [info@expressbristol.co.uk](mailto:info@expressbristol.co.uk)

## **Hollywood Estate**

Hollywood Lane, Cribbs Causeway,  
South Gloucestershire BS10 7TW  
0845 6384196 | [info@cribbscousewaybusinesscentre.com](mailto:info@cribbscousewaybusinesscentre.com)

## **Kendleshire Golf Club**

Henfield Road, Coalpit Heath,  
South Gloucestershire BS36 2TG  
0117 956 7007 | [info@kendleshire.com](mailto:info@kendleshire.com)



**Mercure Bristol North**

The Grange, 1 Old Gloucester Road, Bristol,  
South Gloucestershire BS36 1RP  
0844 8159063 | [info@mercurebristol.co.uk](mailto:info@mercurebristol.co.uk)

**Pomphrey Hill Sports Pavilion**

Mangotsfield, South Gloucestershire, BS16 9NF  
0117 956 3340

**Regus Serviced Office Centre**

2430/2440 The Quadrant, Aztec West,  
South Gloucestershire BS32 4AQ  
01454 878787 | [steven.hearne@regus.com](mailto:steven.hearne@regus.com)

**Rombourne Business Centre**

130 & 160 Aztec West,  
South Gloucestershire, BS32 4UB/4TU  
01454 629 600 | [Info@rombourne.co.uk](mailto:Info@rombourne.co.uk)

**South Gloucestershire & Stroud College (WISE)**

Wise Campus, New Road, Stoke Gifford,  
South Gloucestershire, BS34 8LP  
0117 919 2639 | [eventsbookingswise@sgscol.ac.uk](mailto:eventsbookingswise@sgscol.ac.uk)

**South Gloucestershire Leisure Centres**

To book a meeting/conference room at a South  
Gloucestershire leisure centre, ring  
01454 865798 | [headoffice@circadiantrust.org.uk](mailto:headoffice@circadiantrust.org.uk)

**South Gloucestershire Libraries**

To book a meeting room at a library in South  
Gloucestershire, please ring 01454 868006

**The Park Centre**

High Street, Kingswood, BS15 4AR  
01454 862190 | [enquiries@theparkcentrekingswood.co.uk](mailto:enquiries@theparkcentrekingswood.co.uk)

**The Park Hotel**

Falfield, Wotton-under-Edge,  
South Gloucestershire, GL12 8DR  
01454 260550 | [info@parkhotelfalfield.co.uk](mailto:info@parkhotelfalfield.co.uk)

**Thornbury Castle**

Thornbury Castle, Castle Street, Thornbury, BS35 1HH  
01454 281182 | [info@thornburycastle.co.uk](mailto:info@thornburycastle.co.uk)

**Thornbury Golf Centre**

Bristol Road, Thornbury,  
South Gloucestershire, BS35 3XL  
01454 281144 | [info@thornburygc.co.uk](mailto:info@thornburygc.co.uk)

**Tortworth Court Four Pillars Hotel**

Tortworth, Wotton-under-Edge,  
South Gloucestershire, GL12 8HH  
01454 263000 | [tortworth@four-pillars.co.uk](mailto:tortworth@four-pillars.co.uk)

**Tracy Park Golf & Country Hotel**

Bath Road, Wick, South Gloucestershire, BS30 5RN  
0117 937 1800 | [info@tracypark.co.uk](mailto:info@tracypark.co.uk)

**Turnberries Community Centre**

Bath Road, Thornbury,  
South Gloucestershire, BS35 2BB  
01454 868485 | [enquiries@turnberries.co.uk](mailto:enquiries@turnberries.co.uk)

**UWE Exhibition and Conference Centre**

North Entrance,  
Frenchay Campus, Filton Road,  
South Gloucestershire, BS34 8QZ  
0117 328 2292 | [conferenceoffice@uwe.ac.uk](mailto:conferenceoffice@uwe.ac.uk)

**Wick Court**

Court Lane, Wick, South Gloucestershire, BS30 5RB  
0117 303 9034 | [enquiries@wickcourt.org](mailto:enquiries@wickcourt.org)

**Yate Youth Café**

Armadillo Youth Venue and Cafe,  
Station Road, Yate, Bristol, BS37 4FW  
01454869441 | [info@yatearmadillo.co.uk](mailto:info@yatearmadillo.co.uk)

Please check accessibility of venue prior to booking. South  
Gloucestershire Council does not accept responsibility for  
venues not easily accessible.

To access this information online, please visit:  
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# Advertisers' Profiles

## Lafarge Tarmac

### First class pavement solutions

Lafarge Tarmac is a specialist highways and airfields surfacing contractor, with over 100 years' experience of delivering a high quality service that generates value and complete assurance for our customers.

We continually work with a proactive approach to safety, customer service and sustainability.

Our work includes major maintenance and small resurfacing schemes for the Highways Agency, local authorities, commercial and private customers.

### Services

- Innovative pavement solutions and products
- Providing the supply and lay bituminous materials
- Associated civil engineering and project management
- Technical support to minimise environmental impact and maximise performance.



South West Contracting,  
Stancombe Lane,  
Flax Bourton,  
Bristol BS48 3QD

Tel: 01275 464441  
Fax: 01275 464398  
Email: [enquiries@lafargetarmac.com](mailto:enquiries@lafargetarmac.com)  
[www.lafargetarmac.com](http://www.lafargetarmac.com)

See advert on page 1

## Merlin Housing Society

We are a medium-sized social landlord, owning or managing 8,300 homes in the south west. We are the largest housing association in South Gloucestershire, but we also have homes in Bath and North East Somerset and Bristol. We employ over 400 staff to deliver our services.

Our vision is: "Quality homes, excellent services and strong communities, with customers at the heart of all that we do."

We invest in people and communities. Since 2007 with residents' input, we have changed the way we deliver our housing and supported housing services. We have also completed our 'decent homes' improvement works to residents' homes. We are now bringing all our homes up to the Merlin standard, installing insulation to make them warmer and aiming to develop more than 200 new properties over the next three years.

We deliver homes that people can afford and our properties are home to more than 16,000 people.



[www.merlinhs.co.uk](http://www.merlinhs.co.uk)

See advert on page 6



# Redrow



**REDROW**  
OUR PRIDE~YOUR JOY

## Top Quality Homes Available

Redrow is one of the UK's leading house builders with a strong emphasis on high quality homes in prime locations. Redrow's 40 years of experience means that they are experts in designing and building contemporary homes with kerb appeal.

Redrow's New Heritage Collection was designed following an overwhelming demand from customers looking for the traditional homes, but with contemporary interiors and built-in efficiency. Whilst drawing on the traditional character of Arts and Crafts design, the collection also features high ceilings and large patio doors, blending the best of traditional craftsmanship with modern lifestyles.

Redrow currently has three developments in and near to South Gloucestershire; Cerney on the Water, South Cerney and Sellars Bridge, Hardwicke, as well as The Park at Sutton Benger in nearby Wiltshire. All sites have a range of two, three, four and five bedroom homes from Redrow's stunning New Heritage Collection.

For information about all Redrow developments in and near South Gloucestershire please visit [www.redrow.co.uk/southwest](http://www.redrow.co.uk/southwest) or call 01454 625000.

Currently celebrating its 40th year, Redrow Homes is one of the UK's leading house builders, operating across England and Wales, with a strong emphasis on high quality family housing in prime locations. Its Heritage Collection of family homes combines traditional looking, 'Arts & Crafts' influenced exteriors with bright, modern, high specification interiors. The company has won numerous awards over the years, including three consecutive 5\* awards in the Home Builder Federation (HBF) annual customer satisfaction survey in 2011, 2012 and 2013. Redrow also collected the Silver award in the Large Housebuilder category of the 2012 and 2013 What House? awards; and its 'MyRedrow' online tool won the overall Customer Engagement category at the 2013 Peer Awards for Excellence.

**See advert on page 36 and inside back cover**

# SITA

SITA UK is a recycling and resource management company with a vision. We want to live in a society where there is no more waste, a society where waste materials are reused, recycled or recovered for their energy content.

Our people and our vehicles are regularly seen across South Gloucestershire as we collect waste and recycling from residential areas on behalf of the local authority. Our Sort It! partnership with South Gloucestershire Council also sees us operate four household recycling centres.

We are constructing a £200 million Energy Recovery Centre, on brownfield land in Severnside, South Gloucestershire. From 2016, it will produce enough electricity from residual waste to power the equivalent of 50,000 homes and could also provide heat to local businesses. Located in nearby Avonmouth, we also have a state-of-the-art Materials Recycling Facility that sorts and bales dry mixed recycling and an innovative End of Life Plastics to Fuel plant.

Local businesses seeking to reduce their environmental impact and the cost of disposing of their waste, should visit [www.sita.co.uk](http://www.sita.co.uk) and see how we can help.



[www.sita.co.uk](http://www.sita.co.uk)

**See advert on page 4**

# The Mall at Cribbs Causeway

The Mall at Cribbs Causeway is the premier shopping destination in the South West.

The Mall at Cribbs Causeway hosts a line-up of over 130 top name stores including anchors John Lewis and Marks & Spencer and a selection of cafés and restaurants. The centre is a major regional retail and leisure destination.

The Mall has contributed significantly to the local area since opening in 1998; raising tens of thousands of pounds for local charities, subsidising bus routes in the area and investing in car sharing schemes. The centre employs approximately 5,000 people from the Bristol and South Gloucestershire area. 2013 was a successful year for The Mall, welcoming over 20 new stores and restaurants including Thomas Sabo, Jack Wills, Links of London, wagamama, Lakeland and Bose.



[mallcribbs.com](http://mallcribbs.com)

See advert on inside front cover

# South Gloucester and Stroud College

South Gloucestershire and Stroud College (SGS) is a new college formed by the merger between Stroud and Filton College.

At SGS, we have three main campuses – Stroud, Filton and WISE – as well as many local community venues, welcoming around 15,500 full-time and part-time students of all ages every year. We also have centres in the centre of Bristol, at the West of England Academy of Art and at the Bristol Zoo Gardens.

As a merged college, we now offer an even wider range of training and developmental courses for businesses, in an even greater range of subjects with our experienced and passionate staff helping learners achieve their career goals.

Our campuses are based in state-of-the-art buildings in great locations – Filton and WISE are within easy reach of the centre of Bristol, while our Stroud campus is based in the beautiful five valleys, in the county of Gloucestershire.



[www.sgscol.ac.uk](http://www.sgscol.ac.uk)  
call: 01453 761163 or  
0117 909 2234  
email: [info@sgscol.ac.uk](mailto:info@sgscol.ac.uk)

See advert on page 2

**Recycle your  
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It's good news  
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**Recycle your publication and in seven  
days it could be a newspaper.**



**The possibilities are endless.**

**[www.recyclenow.com](http://www.recyclenow.com)**





Let's recycle ink  
cartridges rather than  
throwing them away.

34 million inkjet cartridges are needlessly sent to landfill each year. That's enough to fill 18 London buses.

Source: UK Cartridge Remanufacturers Association



[www.wrap.org.uk/recycleatwork](http://www.wrap.org.uk/recycleatwork)

help your business, help the environment

# Energy saving

A low-angle shot of a lighthouse with alternating red and white horizontal stripes. The top of the lighthouse features a red lantern room with a glass-enclosed light source. The sky is a clear, bright blue.

A chiller door left open for 30 minutes a day wastes enough energy in a year to power a lighthouse for nearly 4 days.

Saving energy saves you money, protects your reputation and helps combat climate change.

Your organisation could save up to 10% through housekeeping actions which cost little or nothing.





# RELOCATING

TO

South Gloucestershire or the surrounding area?

Part Exchange and Mastermove available to any of your employees relocating to the area. 2, 3, 4 & 5 bedroom homes available in a variety of locations, including Hardwicke, South Cerney, Sutton Benger and Beckington.

Make an appointment today, Marketing Suites open daily, 10am to 5.30pm

Visit: [redrow.co.uk/southwest](http://redrow.co.uk/southwest) Call: 01454 501502



 **REDROW**  
OUR PRIDE-YOUR JOY

Your mobile operator may charge data usage for scanning QR codes, please ensure you have the appropriate data plan. Image typical of a Redrow home. Details correct at time of going to press. Offers available on selected plots only subject to availability, contract and status and on completion on or before the agreed date. Terms and conditions apply. See website for details. Redrow reserve the right to withdraw or alter this offer at any time prior to the payment of a reservation fee. Offer cannot be used in conjunction with any other Redrow offer. Image typical of Redrow homes.





# COME HOME

— TO —

## Redrow

2, 3, 4 & 5 bedroom homes available  
in a variety of locations including  
Hardwicke, South Cerney,  
Sutton Benger and Beckington

~  
Make an appointment today,  
Marketing Suites open daily, 10am to 5.30pm

Visit: [redrow.co.uk/southwest](http://redrow.co.uk/southwest)  
View: [redrow.tv](http://redrow.tv)  
Call: 01454 501502



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3033500

## Business Directory CD-ROM

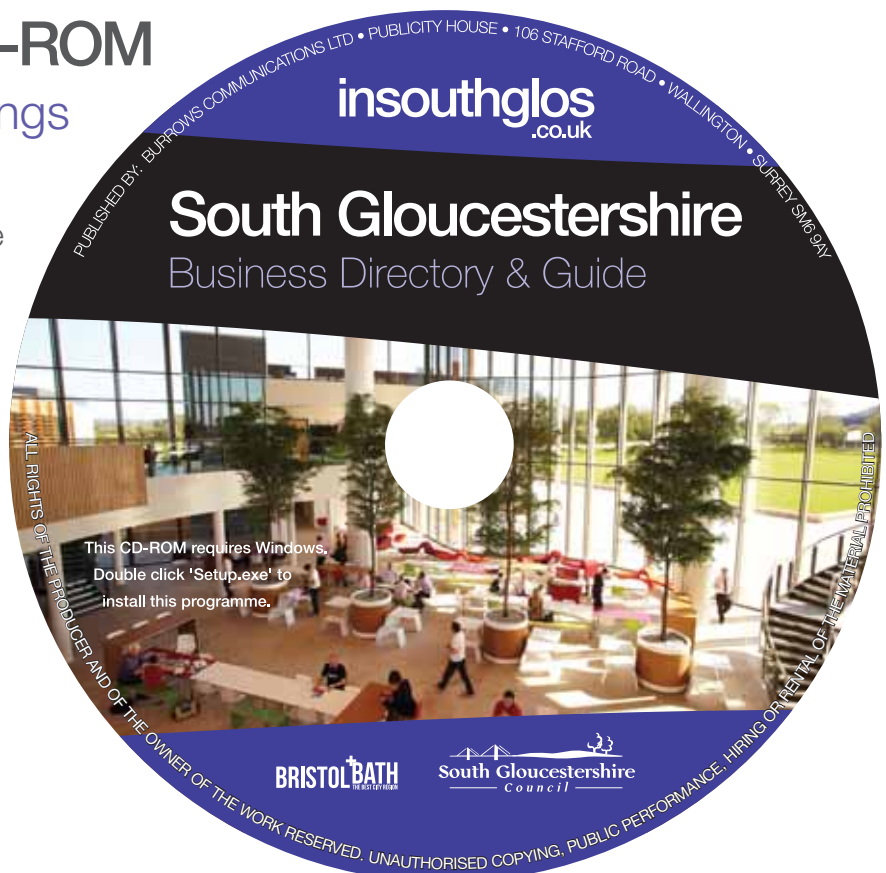
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1,000s of local businesses - an invaluable  
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Contact the database team  
**020 8773 3060**



Also available online at [www.burrows.co.uk/southgloucester](http://www.burrows.co.uk/southgloucester)

B/308139/14

# A powerful force in South Gloucestershire



Rolls-Royce has built a centre of engineering excellence in South Gloucestershire, investing in the facilities to manufacture, test and support aircraft and marine engines and components. Over many decades the Patchway facility has been responsible for the design and production of some of the most innovative aircraft engines in the history of aviation. The Olympus and Pegasus engines gave unique performance to Concorde and the Harrier. Now our engineers are designing and building engines for the next generation of aircraft – including the Typhoon, the A400M and the F-35B – and ships, such as the new Queen Elizabeth-class aircraft carriers. The pioneering spirit continues to set new standards for engine performance.

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