

Do you need to raise a safeguarding concern to the local authority?

Are you concerned that an adult is at risk of or is experiencing abuse or neglect?
What types of abuse or neglect are concerned about?
Have you had a conversation with the adult about the concerns?
Have you sought the views and wishes of the adult?*

Are there any immediate risks to the adult or to others including children?
Have you discussed and agreed next steps with the adult?*

Have you provided advice, information or signposted the adult?

a) Does the adult have needs for the care and support (whether or not the authority is meeting any of those needs) and
b) Is the adult experiencing, or at risk of, abuse or neglect?
Section 42 (1) (a) & (b) Care Act 2014

YES

NOT SURE

NO

If you have reasonable cause to suspect that the adult meets the criteria (a) and (b) have you discussed with the adult about raising a safeguarding concern? Does the adult wish to raise their own concerns? Do they need support to do this?

Who else can you talk to within your organisation? Can you seek advice from others outside of your organisation or consider seeking advice from the local authority?
If the outcomes of these discussions give you reasonable cause to suspect s42(1) (a) & (b) – raise a safeguarding concern to the local authority

If the concerns are not (a) and (b) what further support, advice, information or signposting can you offer the adult?
Consider using the following sites for help

[Care and support for adults | BETA - South Gloucestershire Council \(southglos.gov.uk\)](#)

[Find information for adults, children and families | South Gloucestershire \(southglos.gov.uk\)](#)

YES
Raise a safeguarding concern

Does the adult want a safeguarding concern to be raised?

If you have enough reasonable cause to suspect (b) but you are still unsure about (a), raise an adult safeguarding concern. The local authority information gathering responses, under s42(1) will help make a decision.

YES
Raise a safeguarding concern

NO

HOWEVER raising a safeguarding concern may be justified e.g. where there is a vital risk to the person or others, where there is a public interest consideration or issue, or where a best interest decision needs to be made (where the adult lacks capacity to make the decision). Then proceed with raising a safeguarding concern.
Record rationale for decision making.

Report a safeguarding concern about an adult or a care service in South Gloucestershire to
01454 868007

*There may be circumstances where the safety of the adult or yourself prevent this from happening. If you still have concerns about abuse or neglect and it is not possible or within the scope of your role to have a conversation with the adult, then if in doubt continue with the process and raise a safeguarding concern.