

Tell us what you think...

Compliments

The Young Victims' Service welcomes compliments and comments on the services provided. You may wish to write to the Young Victims' Service Manager using the contact details on the front of this leaflet.

Complaints

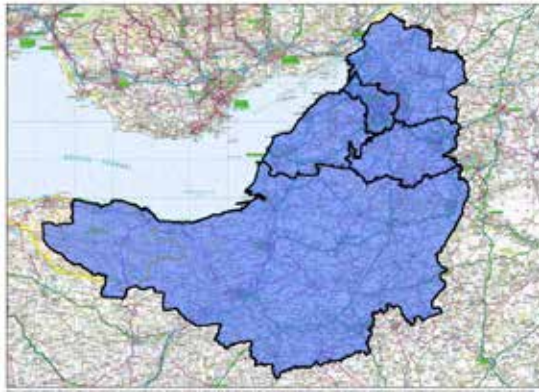
Should you wish to make a complaint, please contact the Young Victims' Service Manager using the contact details on the front of this leaflet.

Translation and other leaflets

This or any other of the Young Victims' Service leaflets can be translated into a range of languages upon request.

www.youngvictims.org.uk

YOUNG VICTIMS' SERVICE



Supporting young
people **affected by**
crime and anti-social
behaviour in
Avon & Somerset



youngvictims



Tel: 01275 88 44 88

Web: www.youngvictims.org.uk

Email: help@youngvictims.org.uk

  youngvictims

24-26 Walliscote Road Weston-super-Mare BS23 1UP

The Young Victims' Service is for young people under 18 years of age (and up to 25 for those with additional learning needs) who need help and support following crime or anti-social behaviour against them. We work with young people to rebuild confidence as everyone has the right to feel safe.

Incidents can include: abuse, threats, cyber bullying, domestic abuse, criminal damage, hate crime, sexting

The Young Victims' Service is made up of Advocates and volunteers. An advocate acts as a voice for the young person and a listening ear.

Advocates work creatively with young people to reduce anxiety and build their confidence in feeling informed and safe. Advocates are qualified to work with young people face to face and online. We use various methods, drawing on young people's strengths in order to empower them to move forward from their experience.

Young people can be supported with getting clear information, advice and guidance for their journey through the criminal justice system and beyond. We usually offer from 1 to 7 sessions of support and can refer on with consent to other support agencies.

Young people can learn practical tips to keep themselves safe

Examples of some things a young person might do with an Advocate:

Talk about feelings, play games, do crafts, make small plans, do activities in the community, writing letters to the offender.

They might see the advocate at home, at school/college, in a local area, a café.

The Young Victims' Service works with young people when they are ready. This might be some time after the incident has happened.

Even if a young person has not reported a crime to the Police they can still access the Service. The Advocate is there to listen and support the young person with their wishes and feelings around this.

The service is provided throughout Avon and Somerset, covering Bath and North East Somerset, Bristol, North Somerset, Somerset and South Gloucestershire.

Young people can self-refer but so can other professionals, parents and the Police.

Use of information

The Young Victims' Service keeps information on the people it works with. This information is kept in electronic and/or paper forms. On request, with reasonable notice, you are welcome to see information kept on you unless it is kept in the confidential section e.g. it is provided by another person whose safety must be safeguarded. Information may also be shared under other circumstances for example for the prevention and/or detection of crime and for child protection purposes.



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