



Safeguarding Feedback Questionnaire

You have recently spoken to a Social Worker about a Safeguarding incident and we would like to know what you thought of the process. Please fill in this questionnaire below and send it back in the pre-paid envelope provided.

Your Name (optional)	
Your contact details (optional)	

Tick box if you are happy to be contacted to discuss your feedback further

Please give the name of the worker who supported you with your safeguarding enquiry	
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Please tell us how you feel for each question

Please tick how you feel for each question. You can provide further comments for each question if you wish. We will use what you tell us to help improve our services.

Did you feel listened to during conversations and/or meetings about helping you to feel safe?



Any comments?

Did you feel involved in what happened during the safeguarding enquiry?



Any comments?

Did the worker explain what would happen next and what your choices would be?



Any comments?

Did the worker keep you updated with what was happening?



Any comments?

Did you get the chance to say what you wanted to happen?



Any comments?

Did you feel that you understood the information that was shared with you?



Any comments?

Did you feel you were able to influence decisions and work on things that would make a difference to your life?



Any comments?

Do you feel you have clear information about abuse and know how to seek help if you are worried in the future?



Any comments?

Do you feel that you are safer now as a result of the help that you got from people dealing with the concern?



Any comments?

Did you complete this questionnaire yourself?

If not, what is the relationship of the person who helped you?

Any personal information that you have supplied will be held by South Gloucestershire Council in accordance with the Data Protection Act. This information will only be used as part of this exercise and will not be passed on to any other organisations

If you do not have a pre-paid envelope, please hand write the address as below. This is a FREEPOST address and will not require a stamp:

**RTXL-YHGY-GSYS
South Gloucestershire Council
Safeguarding Questionnaire
CAH-Partnerships and Commissioning Hub
Council Offices
Badminton Road
Yate
BRISTOL
BS37 5AF**