



South Gloucestershire Children's Partnership

We are delighted to be launching the new 'Threshold' document for South Gloucestershire – **The Right Help in the Right Way at the Right Time**. Please share this new document widely to all practitioners working or volunteering with children in South Gloucestershire

Frequently Asked Questions:

- Is this document instead of the Children's Journey of Need?

Yes - The Child's Journey and accompanying matrix were out of date and have now both been replaced by this brand new document – **The Right Help in the Right Way at the Right Time**. Please delete any copies of the old document and remove them from your intranet pages

- When were these changes agreed?

The draft document was circulated to all partners via the Stakeholder network in the Autumn of 2020 for comment and feedback. The document was also reviewed by the Senior Officer Group of the Children's Partnership and signed off in December by the Executive.

- Is this a council document?

No, this document belongs to the whole children's partnership

- Have thresholds changed in South Gloucestershire?

No, only the document has been updated.

- Have you changed this because of Covid?

No, the document has been updated because it was out of date and no longer reflected work and systems in South Gloucestershire

- Is this just a way of asking practitioners to do more?

No, we recognise that all organisations have been under increased pressure during 2020, however this document simply aims to express our current systems and approaches to working with children and families and updates the language and tools related to this work.

- When will this document change again?

This document will be formally reviewed in two year's time – but there will be smaller updates periodically to make sure all the information remains up to date.